



South West
Yorkshire Partnership
NHS Foundation Trust

Service for Adults with ADHD & Autism
ADHD Transition Survey
2016/17

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With **all of us** in mind.

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**Please note:
Percentages throughout this report may add up to +/- 100% due to rounding
up/down.**

EXECUTIVE SUMMARY

South West Yorkshire Partnership NHS Foundation Trust provides a variety of services to a diverse population across the geographical localities and is committed to achieving the objectives set in the 'Mission, Vision and Goals'. These objectives include:

Our mission

- We help people reach their potential and live well in their community

Our values

- We put the person first and in the centre
- We know that families and carers matter
- We are respectful, honest, open and transparent
- We improve and aim to be outstanding
- We are relevant today and ready for tomorrow

Brief introduction

The service for adults with attention deficit hyperactivity disorder (ADHD) has been established and provided by the Trust since April 2009. The service has a clear pathway and outcome measures in place.

The Service is compliant with all National Institute for Health and Care Excellence guidance and provides an accessible service to our local communities.

The Service aims to provide a smooth transition from children to adult services and use service user feedback to continually improve the experience of young people and their families.

The main conclusions are:

The results of the 2016/17 survey show a consistency in service user satisfaction for young people diagnosed with ADHD in transition from children to adult services. This reflects the ongoing partnership work with our colleagues from Pediatric and CAMHS Services.

The main recommendations are:

Continue to work in partnership with colleagues in children services to provide a seamless and timely transition experience for all. Continue to collate service user feedback in 2017/18.

1. INTRODUCTION

1.1 Aim

The Service aims to provide a smooth transition from children to adult services and use service user feedback to continually improve the experience of young people and their families

1.2 Methodology

Questionnaire was formulated and entered onto CRT Viewpoint Survey software. Data was collected on a handheld tablet. The data analysis and production of a report were completed by the Quality Improvement & Assurance Team (QIAT).

1.3 Project team

Sue Keoghan – Service Operational Manager

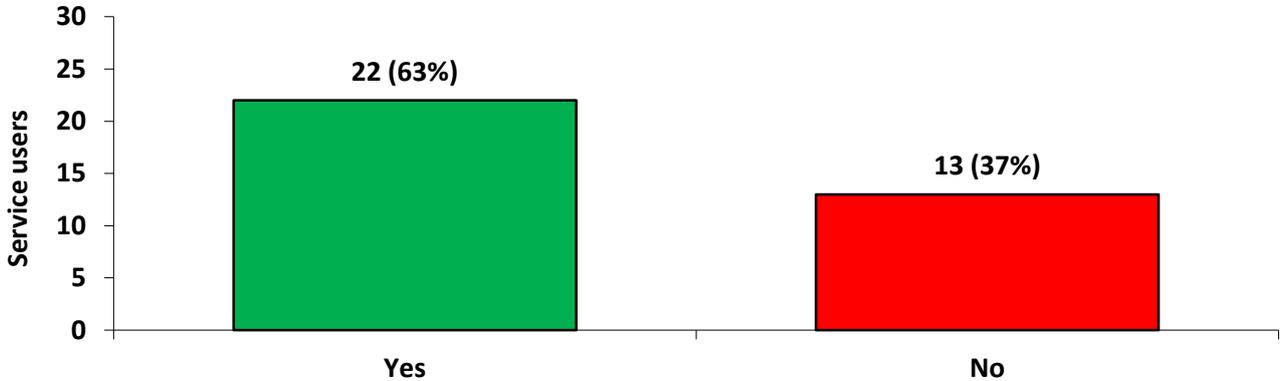
Liam Redican – Quality Improvement & Assurance Lead (QIAT)

Marie Dawson – Project Support Officer (QIAT)

2. RESULTS

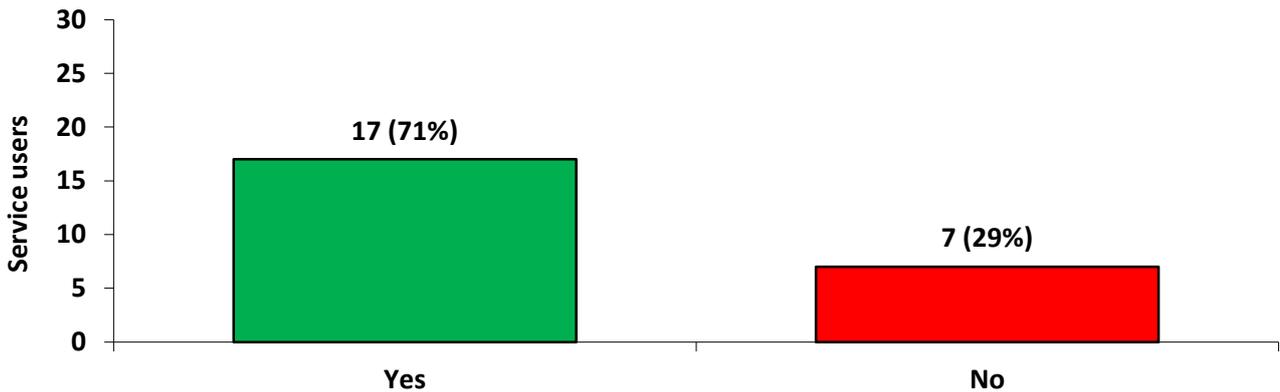
35 service users took part in the ADHD Transition survey 2016/17.

2.1 Did a member of the Adult ADHD team attend your transition appointment with children’s services? (n=35)



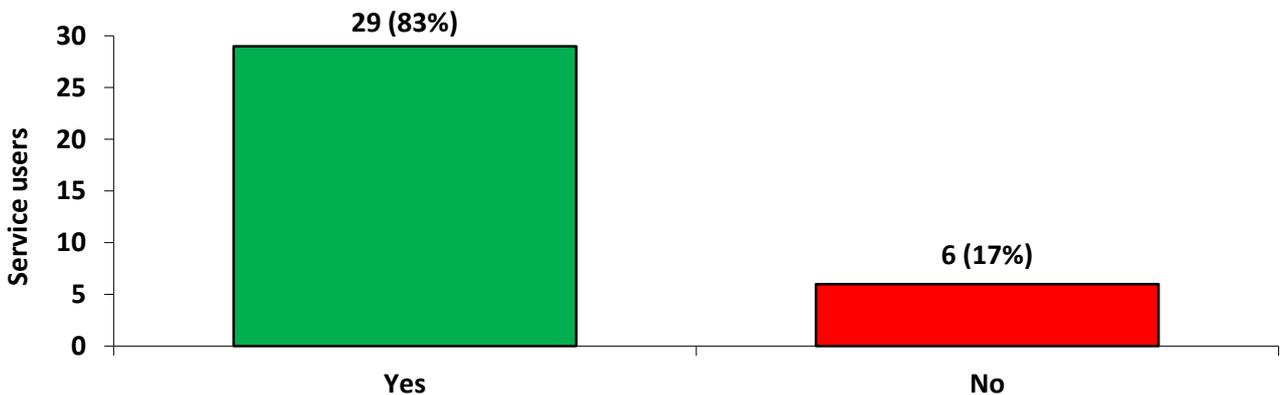
63% of service users said a member of the Adult ADHD team attended their transition appointment with the children’s service.

2.2 Were you aware that a member of the Adult ADHD team would be present at this transition appointment? (n=24)



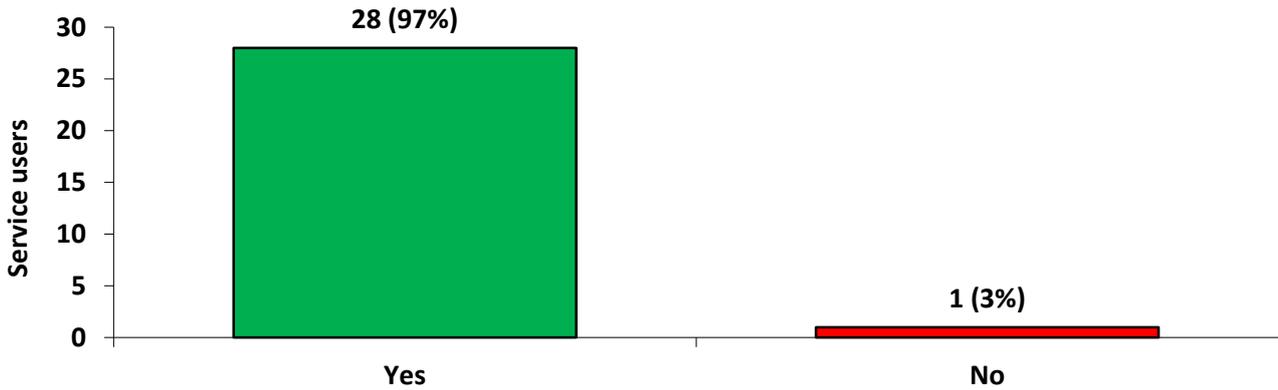
71% of service users were aware that a member of the Adult ADHD team would be present at this transition appointment. 11 service users said this question was not applicable to them.

2.3 Did you receive enough information at your transition appointment? (n=35)



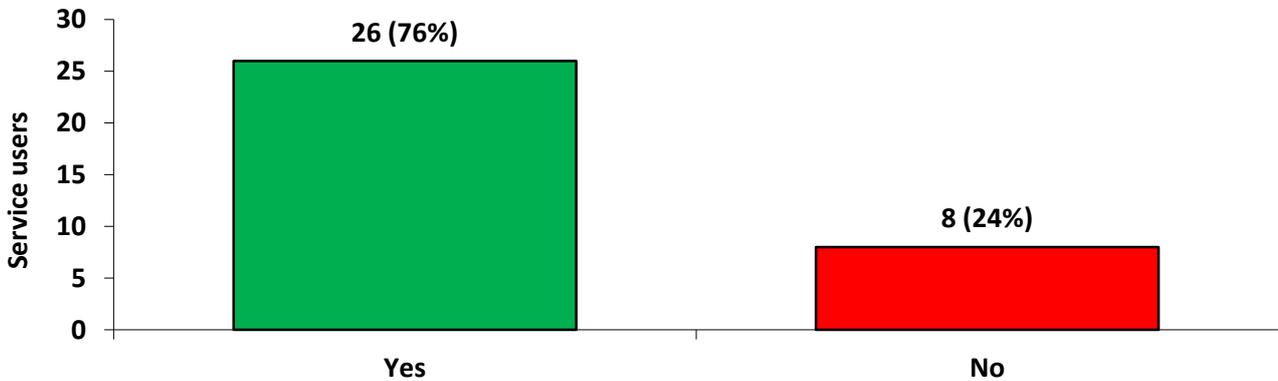
83% of service users said they received enough information at their transition appointment.

2.4 Was the information helpful? (n=29)



97% of service users found the information provided helpful.

2.5 Were you happy with the amount of time between your transition appointment and your initial assessment appointment with the Adult ADHD team? (n=34)

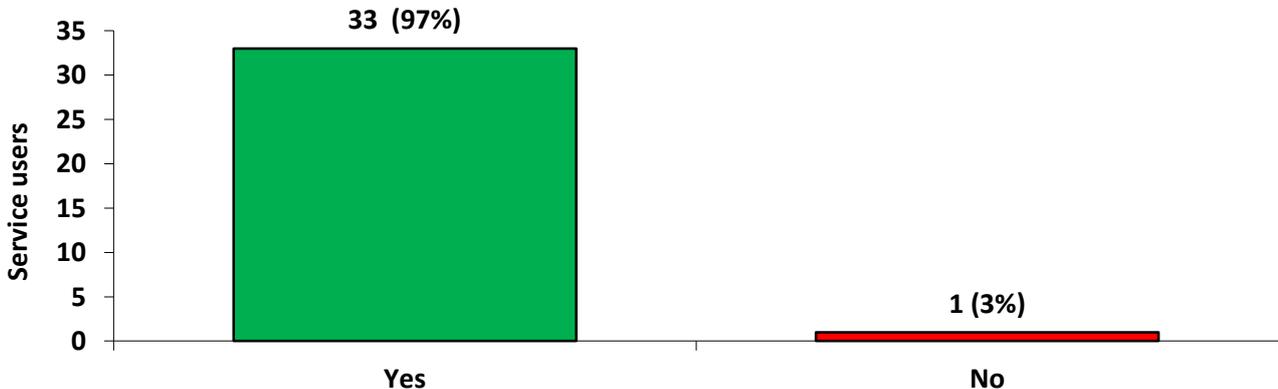


76% of service users were happy with the amount of time they waited between appointments.

2.6 At your initial appointment with the Adult ADHD service did you feel listened to? (n=34)

100% of service users said they felt listened to at their initial appointment with the Adult ADHD service.

2.7 At your initial appointment with the Adult ADHD service were you given information about different choices of treatment? (n=34)

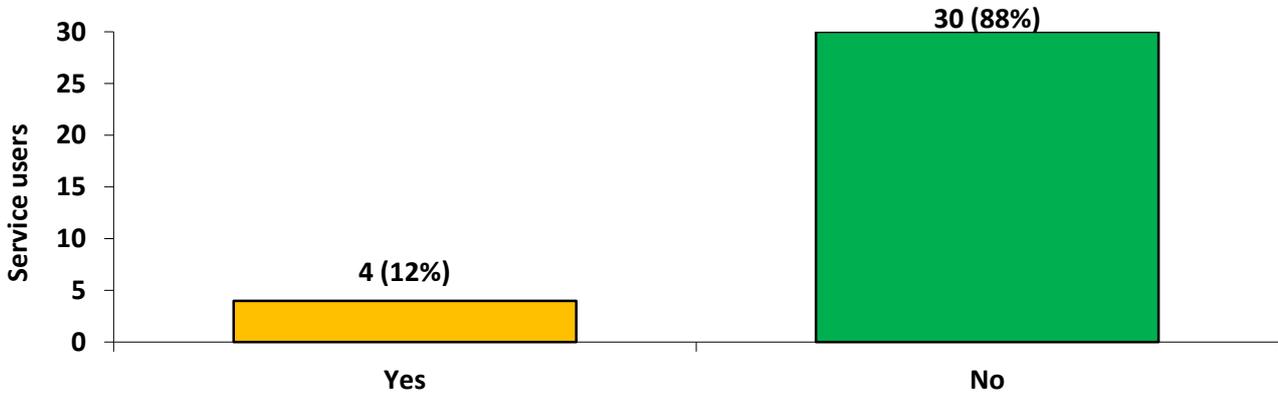


97% of service users said they were given information about different choices of treatment at their initial appointment.

2.8 Do you understand your current plan of care? (n=34)

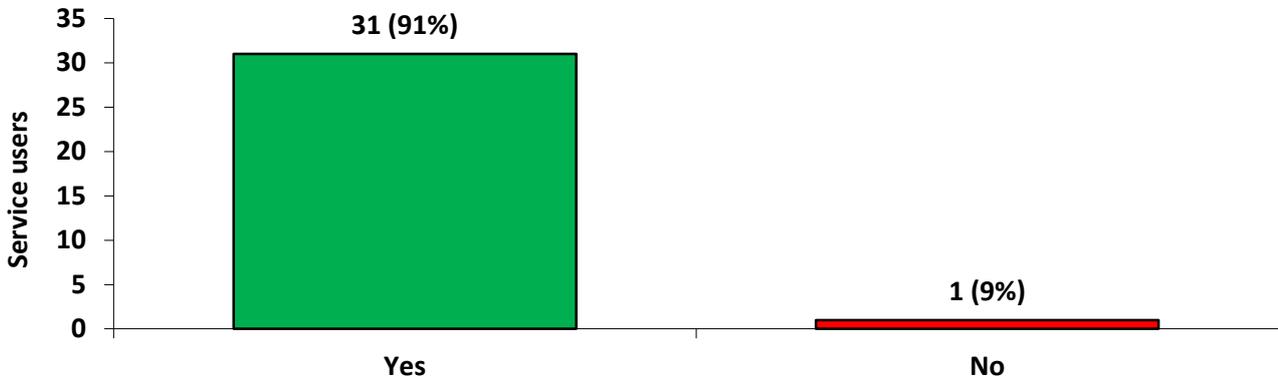
100% of service users understand their current plan of care.

2.9 At the end of the transition period process were you worried about leaving children’s services?



88% of service users weren’t worried about leaving the children’s services at the end of the transition period process.

2.10 At the end of the transition period were you confident that Adult services can meet your needs? (n=34)



91% of service users were confident that the Adult services can meet their needs.

2.11 Any other comments:

- *Enjoy my visit. Feel like I’m getting somewhere with my son*
- *Happy with the care given*
- *I was not a transition patient*
- *My last appointment with CAMHS was nearly 12 months ago. After 6 months my parent had to chase up my referral which hadn’t been done. Then I had to wait a further 6 months for an appointment due to work commitments. I then couldn’t get meds from my GP as it hadn’t been reviewed for so long. I told CAMHS I was self-harming and I was told to approach my GP about it. Since my last appointment I have stopped meds, I have stopped self-harming, I lost my job but I sought counselling. I am now in employment, I have a social life outside home, I don’t take my meds and I feel my life at this moment is good*

- *Not from transition*
- *The waiting time is appalling. Waited over a year for my first appointment. My last appointment with CAMHS was the 25/6/2015. My first appointment with Adult ADHD was 01/09/2016. This caused me problems with working because my medication was not working. This is unacceptable and needs looking at and correcting immediately*

3. CONCLUSIONS AND RECOMMENDATIONS

3.1 Conclusions

The results of the 2016/17 survey show a consistency in service user satisfaction for young people diagnosed with ADHD in transition from children to adult services. This reflects the ongoing partnership work with our colleagues from Pediatric and CAMHS Services.

3.2 Recommendations

Continue to work in partnership with colleagues in children services to provide a seamless and timely transition experience for all. Continue to collate service user feedback in 2017/18.