

Getting to your appointment



Directions

We have enclosed a map along with this leaflet to provide you with directions to our centre.

Parking facilities

There are limited parking facilities available at New Street Health Centre. If you cannot find a space, alternative parking is available at Morrisons supermarket adjacent to the health centre.

Public transport

The health centre is a short walk through the town centre from the Barnsley interchange if you are arriving on a bus/train.

Contact us

Paediatric audiology
New Street health centre
Upper New Street
Barnsley
S70 1LP

Telephone

Clinic appointment/enquiry 01226 644803
Paediatric audiology 01226 644804

Our opening times

Mon- Fri 8 30am – 4-30pm

Your feedback is welcome

We invite you to share any comments, compliments, concerns or complaints you have about our service. Please speak to a member of staff or contact our Customer Services team on 0800 587 2108. If you would like help understanding this information, please also contact us on this number.

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Paediatric audiology

Information for the families of children having a hearing assessment

Parents should keep this leaflet for future visits as it is only sent to new patients.

With **all of us** in mind.

Introducing paediatric audiology

Our service

The paediatric audiology department is located in New Street Health Centre, Barnsley. We provide audiological assessments and rehabilitation for children from birth to school leaving age. Our services include:

- Hearing assessment clinic
- Ear, nose and throat (ENT), consultant-led clinics
- Audiology review clinics
- Hearing aid assessment appointments
- School hearing screening service for 4/5 year old children

Referrals to the service

We accept referrals for hearing assessments from any source including parents. All children will be offered an appointment within six weeks. If children fail to attend their appointment they will be discharged and a discharge letter will be sent to the referrer.

If you are unable to attend your appointment please let us know by contacting us on 01226 644803 and another appointment can be arranged.

Your initial hearing assessment appointment

A parent or guardian must accompany all children on appointments. The hearing assessment and examination is usually a relatively short appointment and should take around 20-30 minutes.

Depending on the age and ability of your child, he/she will be tested by one of our audiologists or an audiologist and our audiology assistant. There will also be an examination of your child's ears. The results will be discussed with you after this initial assessment.

Our team



Audiologists

Audiologists carry out a range of hearing tests on children of all ages. They fit hearing aids to children if a significant hearing loss is discovered and provide a continuous follow up service through to leaving school.

Audiology assistant

Our audiology assistant carries out hearing screening tests on reception-age children in Barnsley schools, assists with hearing assessments in clinic and provides clinical support for our doctors.

Ear, nose and throat (ENT) consultant

Your child will be referred to this consultant if he/she is thought to have a hearing loss. If it is a temporary hearing loss, for example a middle ear problem (glue ear) the consultant will advise on the best treatment.

If the hearing loss is thought to be permanent, they will investigate the possible cause of the hearing loss and explain the different ways we can help your child.

Specialist clerk (audiology)

The clerk is responsible for all clinic appointments and enquiries.

Manager

The manager is responsible for the service we provide to you and your child.

We also have close links with:

Teacher of the deaf

The teacher for the deaf can visit your child in school to see if their hearing loss is causing a problem whilst in lessons. They can give regular support to children with permanent or temporary hearing loss and give advice to teachers.