

If you cannot attend your appointment

If you are unable to attend your appointment please contact us as soon as possible on **01226 433112** or **01226 433179**.

If you do not keep your appointment we will contact you to arrange another. However, if you do not respond you may be discharged and we will need a new referral before we can see you again.

Letting us know if you are going to miss an appointment as soon as possible makes the best use of NHS resources and gives us the opportunity to offer your appointment to another person, so we appreciate your co-operation.



Contact us

Domiciliary physiotherapy therapy service

**New Street Health Centre
Upper New Street
Barnsley, S70 1LP**

**Telephone: 01226 433112
01226 433179**

Fax: 01226 779120

www.barnsleytherapy.co.uk



Job No. 6209 March 2015

Your feedback is welcome

We invite you to share any comments, compliments, concerns or complaints you have about our service. Please speak to a member of staff or contact our Customer Services team on 0800 587 2108. If you would like help understanding this information, please also contact us on this number.



Domiciliary physiotherapy

Information for patients

We assess, advise and treat anyone who is unable to attend an outpatient appointment or anyone whose treatment would be more appropriate in their own home.

www.barnsleytherapy.co.uk

01226 433112



With all of us in mind

What is domiciliary physiotherapy?

Domiciliary care, sometimes also referred to as homecare, is the delivery of a service in an individual's own home - or a residential or nursing home.

We aim to enable a person and/or their carers to self manage their condition.

This usually involves assessment and a course of treatment.

What do we do?

The team provides:

- ▶ Physiotherapy in the most appropriate setting for a patient eg. own home, residential and nursing homes
- ▶ Respiratory clinics to assess and provide advice for anyone with a confirmed respiratory diagnosis of a mild to moderate breathing condition
- ▶ Mobility assessment clinics where we assess mobility problems and, if appropriate, issue equipment
- ▶ Falls assessments where all patients seen by our service are assessed for a risk of falling and we can then give appropriate treatment and advice

What will happen?

Once you are referred to our service, a physiotherapist will contact you, usually by telephone, to arrange a suitable time to visit.

Unfortunately we cannot offer a specific time for your appointment, but usually we are able to offer a morning or afternoon slot.

On the initial visit an assessment will be carried out, and treatments may include advise, exercise, pain management and mobility practice. We will agree any care or treatment in partnership with you.

Please note that we operate a non-smoking policy, so please refrain from smoking for one hour prior to visit.

Please also ensure any pets are kept away from where you will be assessed.



How can I get referred to the service?

Your GP, consultant or specialist nurse will refer you to our service.

How can I be referred for a mobility assessment at home?

There are several ways:

- ▶ You can refer yourself by just giving us a call
- ▶ Carers or relatives can refer you
- ▶ Social Services can refer you

What can't the service provide?

We cannot treat anyone under the age of 16 years.

This service is not suitable for patients who are able to use public or private transport to get to an outpatient facility.

