

## Learner Charter: our expectations and commitments to you

### What you can expect from us

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When you enroll with the Recovery College Kirklees, you can expect us to:

- Provide you with a warm and professional welcome;
- Answer your enquires in an efficient manner and providing clear information about our courses and programmes of study;
- Provide meaningful courses which promote hope, personal responsibility, self-advocacy, recovery and wellbeing;
- Provide access to appropriate resources and equipment and work to best support your specific learning needs;
- Provide a safe and supportive learning environment; free from discrimination.
- Give you the opportunity to express your views and be involved in developing the college.

### What we expect from you

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When you enroll with the Recovery College Kirklees, we expect you to:

- Ask us for clarification about anything you are not sure about;
- Act in a responsible manner, offering mutual respect and understanding to other learners;
- Respect the rights, beliefs and opinions of others;
- Not act in a way that may be considered threatening or disruptive, or likely to cause physical or emotional harm;
- Refrain from the use of alcohol or illegal drugs when attending the Recovery College.

**The Recovery College considers the following examples to constitute learner misconduct:**

- Prevention or disruption of learning or other activities;
- Violent, indecent, threatening or offensive behaviour or language;
- Use of alcohol or illegal drugs on the premises;
- Theft, damage or misuse of college property, or the property of others attending the college;
- Action likely to cause injury or impair safety on college premises;
- Any act which constitutes a criminal offence;
- Sexual, racial or other harassment of any staff member, learner or visitor to the college.

**I have read and understand the Learner Charter and have had the opportunity to discuss any concerns raised from this with a member of the Recovery College team.**

Learner name: .....

Signed: .....

Date: .....

