

Learner Charter: our expectations and commitments to you

What you can expect from us

When you enroll with the Recovery College Kirklees, you can expect us to:

- Provide you with a warm and professional welcome;
- Answer your enquires in an efficient manner and providing clear information about our courses and programmes of study;
- Provide meaningful courses which promote hope, personal responsibility, self-advocacy, recovery and wellbeing;
- Provide access to appropriate resources and equipment and work to best support your specific learning needs;
- Provide a safe and supportive learning environment; free from discrimination.
- Give you the opportunity to express your views and be involved in developing the college.

What we expect from you

When you enroll with the Recovery College Kirklees, we expect you to:

- Ask us for clarification about anything you are not sure about;
- Act in a responsible manner, offering mutual respect and understanding to other learners;
- Respect the rights, beliefs and opinions of others;
- Not act in a way that may be considered threatening or disruptive, or likely to cause physical or emotional harm;
- Refrain from the use of alcohol or illegal drugs when attending the Recovery College.

The Recovery College considers the following examples to constitute learner misconduct:

- Prevention or disruption of learning or other activities;
- Violent, indecent, threatening or offensive behaviour or language;
- Use of alcohol or illegal drugs on the premises;
- Theft, damage or misuse of college property, or the property of others attending the college;
- Action likely to cause injury or impair safety on college premises;
- Any act which constitutes a criminal offence;
- Sexual, racial or other harassment of any staff member, learner or visitor to the college.

I have read and understand the Learner Charter and have had the opportunity to discuss any concerns raised from this with a member of the Recovery College team.

Learner name:

Signed:

Date:

