



Excellence 2018

Awards to recognise and
celebrate the work of our
staff and volunteers



With **all of us** in mind.

Welcome to Excellence 2018

Our staff work tirelessly every day to help people reach their potential and live well in their community. We innovate, collaborate and co-produce to make sure that our services stay strong and that service users and carers are at the centre of everything we do. Every day our staff and volunteers achieve excellence.

Tonight we will celebrate and recognise this excellence and the difference that individuals and teams – both clinical and non-clinical – make to the lives of local people.

We are joined tonight by staff from the shortlisted team entries - along with volunteers, service users and carers. Our individual finalists are also here, having been selected to represent their business delivery unit (BDU).

We're also pleased to welcome members of our Trust Board, members' council, staff side, partner organisations and other guests alongside our Excellence judges.

We hope you enjoy the night and learn more about the fantastic work that goes on in our Trust every day.

In this brochure you will find descriptions of all our finalists. All this information will also be available on our website, along with the photographs and films shown tonight and details of all the winners.

Good luck to all those nominated tonight. We hope you have a great time.

Programme

- Welcome
- Steven Thomas, organiser of EyUpBen
- Dinner
- Awards presentation
 - Excellence in improving health and wellbeing
 - Leader of the year
 - Excellence in improving quality and experience
 - Unsung hero
 - Excellence in improving use of resources
 - Rising star
 - Coproduction and involvement excellence
 - Outstanding achievement
 - Partnership working excellence
- Opportunity for additional photos. Bar closes at midnight

What happens if your entry is announced?

If you are here because you are a finalist for an award you may be worried about collecting the award and having to make a speech! Don't panic, there's no acceptance speeches required. Here's a short guide to how the awards presentation will work.

There are a total of nine categories – team/service and individual.

Team/service categories

We will announce the winner of the category and the winning team will be invited to collect their trophy and have their photo taken. We will then ask all shortlisted teams in each category to come to the front for a group photograph.

If you are in a team, it is up to you who comes to get the award and have a photo taken - it can either be the whole team or just a couple of you; there is no pressure to be in a photo if you don't want to.

Individual categories

We will announce the:

- **Runner up**
- **Winner**

The runner up and winner will individually be invited to the stage and have their photo taken. We will then ask all shortlisted individuals in each category to come to the front for a group photograph.

If you're an individual finalist, please come up rather than sending the person sitting next to you. It's your time for the limelight!

Please be aware that all photos will be used in Trust publications and on our website as well as on social media.

There is also an opportunity after the formal presentations to have photos taken. Just make your way to the photo area if you would like to.

All photos will be available to download from the Trust's website.

If you have any queries, please ask a member of the communications and involvement team. You'll find us near the photo area, on the table to the left of the stage (as you look at it).

Let's share tonight!

Please tweet your reactions and photos from tonight using the hashtag:

#excellence18

We'll be live tweeting as the night goes on.




@allofusinmind




Excellence in improving health

Improving people's health and wellbeing is one of our strategic objectives. This award is for a piece of work that can evidence how it has improved the health and wellbeing – or reduced health inequalities - for people who use our services, their carers or people who live in our local area. It could also be for work that has improved the health and wellbeing of our staff. The judges were looking for how this is more than just normal day-to-day practice and how this work can be sustained.



Children's vaccination and immunisation team

The children's immunisation team are a school based provider of vaccinations to the children and young people of Barnsley. They provide both the flu programme to primary aged children and those children attending a special school and the adolescent programme to young people in high schools. They also provide a drop in service at local clinics as well as home visits. The team work closely with child health records and in partnership with school staff and the local authority public health service. In the two years that the team have been established as a standalone service, they have worked hard to reduce inequalities in immunisation uptake in under 19s.




"Our team really are the experts on how to do this."

Tim Breedon, Director of nursing and quality

Community musculoskeletal ESCAPE pain programme

The ESCAPE pain programme runs for 12 sessions over 6 weeks with the same cohort of up to 12 patients. Each session is interactive, uses motivational interviewing and includes 20 minutes of education and 40 minutes of exercise. It addresses patients' unhelpful health beliefs and fears, improves knowledge of osteoarthritis and factors impacting on it. It looks at the wider health benefits of exercise, healthy diet, pain management, drug management and helps patients set long term goals in an environment that promotes peer support and motivates engagement. Following the first cohort, the programme quickly filled up enabling the team to set up a second venue to manage demand and improve access.




"I have ridden a bike for the first time in 35 years and it is great, they gave me the confidence to try that and it has really helped me feel better."

Service user

Stanley nursing team, 'an outstandingly relevant team'

In December 2017 a service user was admitted with complex physical and mental health needs. The situation required skills outside of normal routine care and involved the wider team of therapists, dietitians and doctors, who all needed special equipment. The service user had no capacity at that time and needed intense nursing care for both his physical and mental health. At all at times he was treated with sensitivity and the team could not have given the service user better care. Because of the quality of his care, despite complications and concerns, the team were able to prevent the service user needing to have a limb amputation.



"The team provided effective management of a complex case addressing both physical and mental health needs of a very complex patient including liaising with family, specialist therapy services on the ward and the community teams involved in his care."

*Dr Raghu Vutla,
Consultant psychiatrist*



Leader of the year

This is for anybody who has excellent leadership skills; they do not need to be in a formal management role. This award recognises the importance of 'leading from every seat' in the Trust, inspiring others and taking people with them.

Leann Carr

Ward manager, Willow ward

Representing Barnsley BDU

Leann was appointed manager of Willow Ward in December 2017 and worked a dual role of ward manager alongside teaching nursing students at Sheffield Hallam University. Working a dual role when new into a position was tough, however Leann always made certain that the learning, experiences and contacts from the University could be brought back to improve patient outcomes for the ward. Staff on Willow ward feel confident going to Leann for support as she is always honest and trustworthy and has patient care at her heart. She is an inspirational leader that is thoroughly committed to the development of her team.



**Inspiring,
compassionate,
committed**

Dr Graham Hill

**Consultant psychiatrist,
community perinatal
psychiatry team**

Representing Calderdale and Kirklees BDU

Graham took the clinical leadership in managing processes and structure for the newly established community perinatal psychiatry team. He has gone above and beyond his role spending many hours sorting various issues, and his passion and commitment shines through his work. His patient centred care and his compassionate and caring approach has helped many service users and he has been exceptional in incorporating some radical ideas into the service to improve care overall. Graham has been outstanding in his commitment to work which has helped the Trust in establishing the new community perinatal psychiatry team.



**Passionate,
committed,
caring**

Helen Roberts

Patient safety manager

Representing support services

Helen perfectly embodies leading from every seat, and her passion and commitment ensures that patient safety is central to everything the Trust does. Helen takes every opportunity to share good practise and suggest ways that teams can get better and improve outcomes. She understands the need to be open and honest with incident reporting and is dedicated to exploring opportunities to make learning from incidents easier. Helen is a strong leader and is well respected by those she works with, and while her dedication and leadership skills are clear, it is her care and compassion which makes her truly stand out.



**Compassionate,
exceptional,
engaging**

Simone Kane

Management assistant

Representing forensic BDU

Simone has a calm and dedicated approach to organisation of the management team of the forensic services, ensuring that staff are where they need to be with the information they need in hand, making sure they are as fully informed as possible. In between all of this she competently manages the secretarial and admin staff and the ward orderlies at Newton Lodge with tenacity. She works above and beyond the scope of the role, and has developed her knowledge and skills in support of the complex requirements for the service. Simone makes sure no task or activity is missed and is an amazing multi-tasker.



**Committed,
hard-working,
reliable**

Stephen Simpson

Senior autism practitioner

Representing specialist BDU

Stephen worked over a number of years on the development of a checklist for autism friendly environments using his specialist knowledge and genuine passion for improving the day to day lives and experiences of people with autism. The completed checklist was endorsed by the National Institute for Health and Care Excellence (NICE) in 2016 and the National Autistic Society (NAS) in 2017. The development of the checklist has required a determination over time with the sole purpose of improving environments for people with autism and stressing the importance of putting the individual first. Stephen's work on the checklist is an outstanding achievement that has received national recognition.



**Determined,
motivated,
hardworking**

Claire Wilkinson

Ward manager, Nostell ward

Representing Wakefield BDU

Claire leads a team that consistently works above and beyond the call of duty with a huge smile on her face and an ability to face adversity with humour and a warm-hearted and thoughtful persona. Her team are focused and driven because of her caring leadership. Through difficult and challenging times Claire never stopped believing that she and her team can provide high quality, compassionate and service user focused care. Claire is a dedicated and determined individual and this is reflected in the way her team care for and support the service users on Nostell ward.



**Humanitarian,
compassionate,
focused**

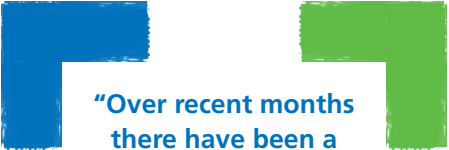


Excellence in improving care

Improving the quality and experience of all that we do is one of our strategic objectives. This award recognises an excellent project or initiative that identified an area where quality and/or experience needed to be improved, set objectives and delivered these. This category includes work undertaken by non-clinical teams that impacts on quality and experience of care.

Barnsley CAMHS young people's outreach team

This team works with very vulnerable and complex young people who are at risk of serious harm. These young people often need a special kind of clinician to support them and ensure they get the best possible outcome. The team are committed to putting the needs of the young people first and show outstanding commitment both in time and resources. In recent months the team have had a number of high profile cases which have involved the team being stretched to meet demands. They have shown great resilience, supporting each other and often going above and beyond ensuring that the best interests of the young people have been met.




"Over recent months there have been a number of complex and high risk cases that have presented a significant impact on clinical time for the team. They frequently work to advocate for the best outcome for children despite the challenge."



Claire Strachan, General manager, Barnsley CAMHS

Creating a pictorial menu for people with learning disabilities for the Horizon Centre

Service users were struggling to engage with the existing written menu at Horizon Centre, resulting in some people not always getting the meal they wanted. A team of specialists came together to produce an accessible menu to allow service users on Horizon to gain more confidence and independence in meal selection and also to meet nutritional needs. It involved researching accessible information requirements, photographing all meals and designing a pictorial menu which includes a key for healthy choice and high energy meals. Service users and staff reviewed the pictorial menu positively as it has enabled people to choose appropriate meals more independently.

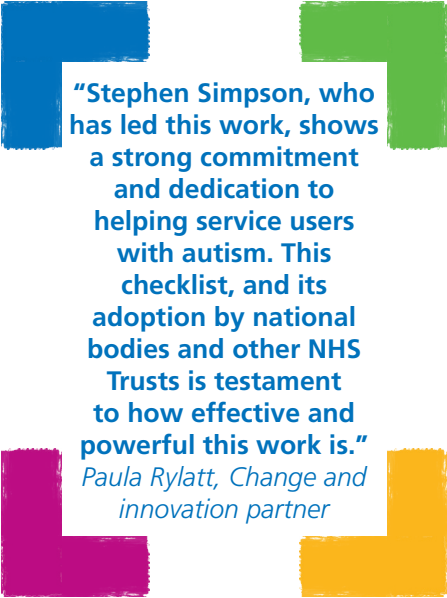


"Good selection of choices, clear pictures – a cheerful healthy menu."

Lynn Wrate, Horizon housekeeper

Creating autism friendly environments, service for adults with autism and ADHD

The checklist for autism friendly environments raises awareness of how people can make places more autism friendly. The checklist has now been endorsed by NICE and the National Autism Society and is recognised nationally as a model of good practice. The checklist is now taken into account by the Trust in the design of buildings, including better signage, lighting and the adoption of non-ticking clocks in clinical areas - something service users have been asking for. Work is ongoing across the whole Trust to embed the checklist's ethos - 'simple changes can make big differences' - leading to greater awareness and a change of culture.



"Stephen Simpson, who has led this work, shows a strong commitment and dedication to helping service users with autism. This checklist, and its adoption by national bodies and other NHS Trusts is testament to how effective and powerful this work is."

Paula Rylatt, Change and innovation partner



Unsung hero

This award celebrates someone who truly lives our values and makes a difference. They may not always get the praise or recognition for what they do; this was a chance for nominators to shine a light on their attitude, work and commitment.

Val Crawshaw

Activity co-ordinator

Representing Barnsley BDU

During Val's 35 years' service she has never lost her enthusiasm, energy and positivity. She approaches every patient as though they were a member of her own family, and cares about all the little details necessary to put people at ease. Val always goes that extra mile to ensure that if something is needed it gets done – she is a motivator and problem solver. Staff and patients alike over the years would agree that the NHS and the world are better with people like Val in it, and her impact on all of her team, patients and families is immeasurable.



**Unique,
inspirational,
kind**

Rebecca Wadsley

Senior physiotherapy assistant

Representing Calderdale and Kirklees BDU

Rebecca is truly dedicated to her work and this shines through from feedback from staff and service users alike. She genuinely cares about the service users and spends time getting to know all about them and hands this information over to qualified staff so that any therapy genuinely fits their needs. Rebecca is keen to develop in her role, and has been on several courses so that she is always able to offer the best possible interventions to the service users that she works with. In difficult times her values and dedication have been evident, demonstrating her passion and commitment.



**Dedicated,
knowledgeable,
compassionate**

Colin Linstead

Maintenance, facilities

Representing support services

Colin was nominated by the forensic BDU management team for showing his understanding of the secure services and its particular needs within his every day working. He ensures that the priorities are taken care of as a matter of urgency, and is always happy to respond quickly and efficiently to ensure that safety remains a priority. Colin does everything with a smile on his face. He listens to the needs of the staff and service users in order to get the best outcome of any work that he is undertaking, and staff and service users enjoy his humour, personality and his support to the service.



**'Nice guy',
happy,
committed**

Paul Andrews

Health roster administrator

Representing forensic BDU

Paul started his career in forensic services working as a health care support worker for many years. His career has taken a number of twists and turns as a result of his own health in recent years, which has been a personal challenge and has brought him significant change. He is a shining example of how coping with significant personal change does not necessarily mean restricted opportunities. Paul has a strong core of positivity and optimism and it is this that has driven him on, to change his skillset and provide a continued and an invaluable contribution both to this BDU and to the wider Trust.



**Dedicated,
positive,
reliable**

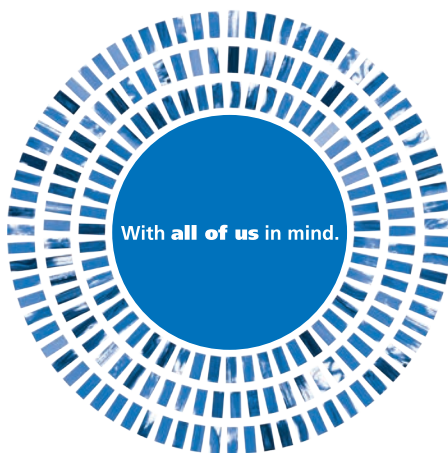
Charity Telfer

Mental health practitioner

Representing specialist BDU

Charity always shows an outstanding commitment to the service and the young people she works with. There is no task too big when it relates to a patient's care or treatment, and Charity will always seek ways to improve systems and processes around the child to improve the outcomes where possible. She always volunteers if there is a task to complete and does so in a positive, caring and compassionate way. Charity is motivating and inspiring to colleagues, and works hard to develop new skills and knowledge. Her relationships across the service are outstanding and she is well thought of both within the service and externally.

Charity chose not to have her photograph included.



**Dedicated,
enthusiastic,
fabulous**

Steven Tansley

Volunteer

Representing Wakefield BDU

Steven has been a meet and greet volunteer within the Wakefield and 5 Towns Recovery College since early 2016. When Steven first joined this team, his confidence needed rebuilding. Two years later and Steven's confidence has come on leaps and bounds, seeing him offer shadowing sessions to teach new volunteers the ropes and co-facilitating courses at the college. Steven is always incredibly reliable, professional, encouraging and conducts himself with empathy and compassion for our students and tutors. The college receives continual feedback to say that Steven's presence and skills make those he comes into contact with feel supported, enabled, reassured and comforted.



**Dependable,
enabling,
inspirational**





Excellence in improving use of resources

Improving our use of resources is one of our strategic objectives. This award will go to a team or service who identified a need to improve their use of resources and can describe how they tackled the problem and how the outcome was evaluated. Judges were looking for evidence of what improvement has taken place – for example, how savings have been made or efficiency improved.

#allofus wellbeing campaign

The #allofus wellbeing campaign was devised by communications, working with HR, occupational health and staffside. Various teams offer wellbeing services to staff and all were requiring comms, essentially competing for space with uncoordinated messages. There were also new and existing services that staff had low awareness of. Coordinating activity and developing an overarching brand not only allowed consistent messages to be synchronised but also ensured a higher profile. A 36-page magazine produced made 91% of staff think about their wellbeing and 77% of staff aware of advice/support they didn't already know about, while 54% of staff pledged to follow up on advice and support they had read about in the magazine.



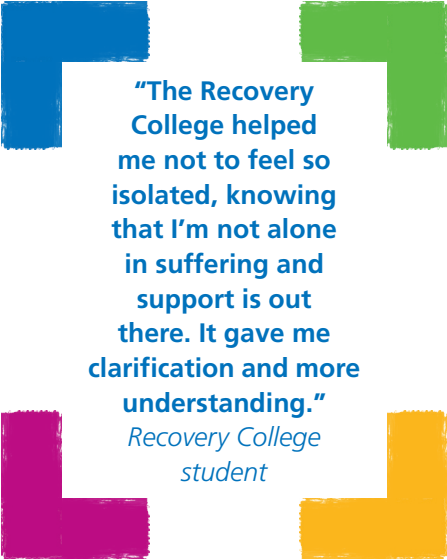
"I feel privileged to work for an organisation that places this high value on its staff. Being well and staying well matters so we can be well not only for ourselves and our families but also for our patients, the people who need us at our very best."

Staff member



Innovation in recovery colleges

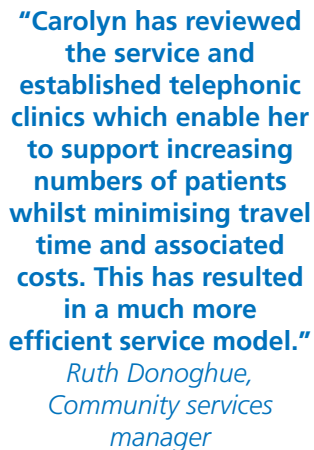
The Trust's five recovery colleges work tirelessly to provide innovative, cost-effective, person-centred care and education to people to help them to improve their understanding of their health and wellbeing and that of those they care for. They are constantly finding new and innovative ways to stretch resources, increase partnership working and provide courses and workshops to help improve people's lives. This leads to a better reputation for local services, more partnerships, increased monetary savings and a decrease in the use of services for attendees. The Trust has saved thousands of pounds through the Colleges' clever use of partnership working (free venues, free course provision, free tutors), good reputation and community relationships.



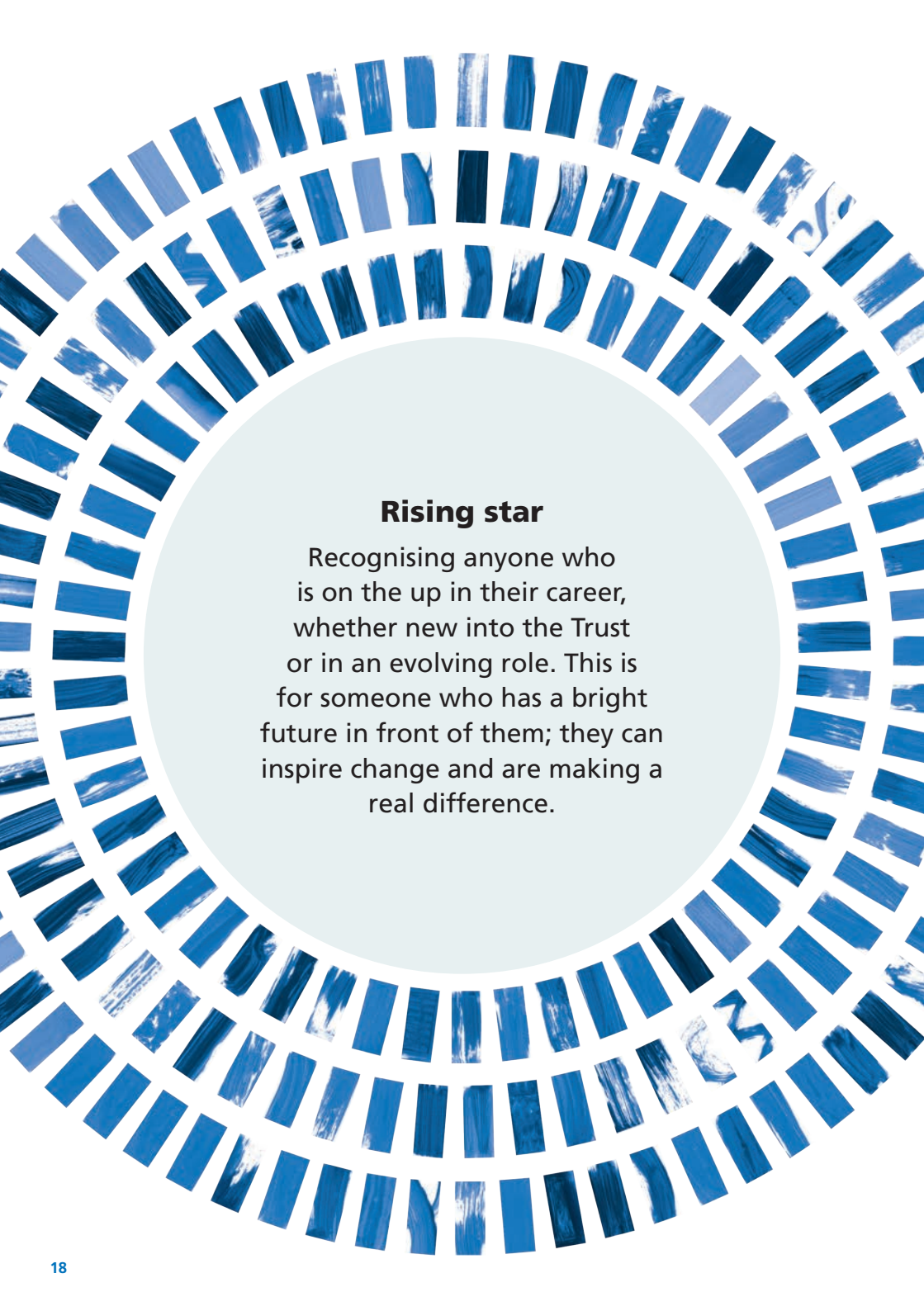
"The Recovery College helped me not to feel so isolated, knowing that I'm not alone in suffering and support is out there. It gave me clarification and more understanding."
Recovery College student

Parkinson's service, Barnsley

This service was nominated by Carolyn Hodkin, the sole practitioner for the Barnsley Parkinson's service. Since the establishment of the Parkinson's service, care has always been provided to patients, their carers and families within their home environment. With limited team resources, Carolyn needed to review how she was working in order to continue to meet the demands of the service without reducing the quality of care that people receive. Carolyn introduced a telephone clinic on a Friday morning which has received excellent feedback. It's been particularly beneficial for people who have changes to their medication or condition as she can now respond much quicker.



"Carolyn has reviewed the service and established telephonic clinics which enable her to support increasing numbers of patients whilst minimising travel time and associated costs. This has resulted in a much more efficient service model."
Ruth Donoghue, Community services manager



Rising star

Recognising anyone who is on the up in their career, whether new into the Trust or in an evolving role. This is for someone who has a bright future in front of them; they can inspire change and are making a real difference.

Caroline Pegg

Specialist resuscitation officer

Representing Barnsley BDU

Caroline joined the Trust in 2016 from Yorkshire Ambulance Service. She admitted she knew very little about the culture of a mental health organisation, but her steep learning curve has seen Caroline develop training and education opportunities for staff that weren't readily available before she started. Since her arrival in the Trust, training figures have improved by over 25% and she provides passionate, inspirational training sessions which have a direct effect on patient care. She is an outstanding leader and a huge asset to improved physical healthcare in the mental health community.



**Bright,
bubbly,
brilliant**

Jonathan Clamp

Admin/secretary

Representing Calderdale and Kirklees BDU

Jonny is friendly, enthusiastic and shows a real interest in his role. He began his career in an admin assistant post in March 2018, joining the admin team hub in Folly Hall supporting the clinical teams, but when a vacancy became available in June, he acted up to band 3 admin/secretary. His eagerness to learn new skills, dedication and enthusiasm meant that he was soon fulfilling all the duties of the new role. He is open, honest, reliable, flexible and hard-working; he adapts to change well and is always looking at ways of updating systems and improving ways of working to benefit everyone.



**Dedicated,
passionate,
unique**

Gavin Richardson

Digital communications and marketing manager

Representing support services

Gavin helps the Trust to embrace innovative ways of communicating, new technologies, and be better prepared for a future where people access healthcare in a different way. Since starting with the Trust he has made a huge impact – both personally and professionally. He has used his natural charm and down to earth nature to build strong relationships with suppliers and partners as well as ensure staff are involved, engaged and brought along with his work. As well as developing a new website for the Trust, he has overseen a new strategic approach to social media, leading to a huge uptake in Twitter and Facebook impressions.



**Patient,
pragmatic,
progressive**

Rebecca Shaw

Forensic social worker

Representing forensic BDU

Since Rebecca started with the Trust, she has grown in confidence and is dedicated to providing a good service to patients on the learning disability pathway. She has built up good relationships with patients and nursing staff and is well liked. She has worked to find creative ways for moving patients on who have been detained at medium security for many years and has been able to make links with supporting services such as home area community services, probation, and victim services. She is motivated and will continue building her experience and skills to progress whilst maintaining great values of care and belief in patients to optimise their potential.



**Enthusiastic,
caring,
determined**

Jo Baldwin

**Advanced practitioner,
criminal justice liaison**

Representing specialist BDU

Jo has set up a new service working with the courts and probation service. She has developed networks with criminal justice agencies and has made strong links into prisons and developed information sharing systems with the police. She has also delivered lots of learning disability awareness training including to Kirklees and Leeds Magistrates and Crown Court, who said "Training was really helpful". Because Jo is relevant today and ready for tomorrow, this area is now more recognised nationally.



**Unfaltering,
enthusiastic,
persistent**

Maimuna Gaye

Ward manager, Nostell ward

Representing Wakefield BDU

From her first shift on ward it was obvious that Mai's focus was very much on service users and making their journey all about them and their recovery. Her passion and commitment to the service users is evident in her everyday practice and she always makes herself available to spend time with people. She does everything with a huge, infectious smile that radiates around the ward. She makes a positive difference to service users every day and this was summed up by a service user who said: "I love it when Mai is on the ward, she's like a ray of sunshine lighting up our day."



**Inspirational,
motivated,
selfless**





Involvement and engagement excellence

This award is for any service or team who can demonstrate excellence in engagement and involvement (including co-production) with people who use services, carers or staff. It involves having a level relationship with people showing how co-production, engagement and involvement contributed to improved outcomes. The judges looked for entries that had clear aims and objectives and could demonstrate how they achieved excellent, measurable outcomes.

Breast screening awareness sessions for the Muslim community, Kirklees learning disability team

This project provided a breast awareness sessions for the Muslim community in an accessible format. Courses ran in two languages – English and Urdu – in a local community centre, Al-Hikmah Centre. The aim of the session was to increase breast awareness for carers of people with a learning disability. The session was carried out with two student nurses. This new and innovative piece of work engaged with the community in their own language in a format that was accessible and relevant. One service user said that she had noticed a lump which she would not have known about had she not attended the awareness session.




“One lady that attended informed us that the session had helped her realise that she needed to seek medical advice.”



*Cheryl Hatfield,
Community nurse*

Diamonds shop, Newton Lodge

Diamonds is a shop within Newton Lodge which is run collaboratively with staff and service users. It was set up after it became obvious that a lot of service users within the unit did not have section 17 leave and were therefore finding it difficult to get essential provisions whilst an inpatient. The shop provides an opportunity for patients to buy themselves snacks, soft drinks or toiletries. This promotes greater choice and independence for the patients at Newton Lodge. The shop is staffed by nurses and service users, and Diamonds also provides work opportunities for patients under the guidance and supervision of Newton Lodge staff.




"Diamonds has given me the opportunity to interact with others which I have always found difficult. It has improved my self-confidence and I feel my contribution is valued. I am given responsibility and feel respected."

Service user

Newton Lodge friends and family events

Over the last 18 months the forensic social work team have co-ordinated and delivered a number of events for service users' carers, family and friends. Working together with the domestic and catering team, for the first time ever, a Christmas meal was provided 'restaurant style' with a full house of 40 service users attending with their relatives. In July 2018, the team held a special afternoon tea in the gardens event with crafts and fresh flower arranging with a recovery college volunteer. Service users involved in horticultural therapy helped set up and made the gardens look a perfect setting for cream tea and cakes.



"A big well done and huge respect to those involved. Clearly a positive example of collaborative team work."

Ade Wilson, Priestley ward manager



Outstanding achievement

This award is for someone who has made an outstanding contribution to the Trust and our work. They may have been working for the NHS for a long time or perhaps they have triumphed over adversity - either way, they have achieved something remarkable.

Sarah Armer

**Professional lead (dietetics),
dietetic service manager and
home enteral feeding lead
specialist**

Representing Barnsley BDU

Sarah's dedication to her roles goes above and beyond. She dedicates herself entirely to her service, her staff and beyond any question to her patients. Sarah not only puts the patient in the centre of everything she does, she goes one step further and actually puts herself in her patients' shoes. This year Sarah committed herself to only eating liquidised food and thickened fluids like some of her patients. More recently Sarah had a naso-gastric tube fitted, again to empathise with her patients and gain a true experience. These acts of selflessness demonstrate Sarah's outstanding compassion for her patients.



**Compassionate,
outstanding,
dedicated**

Cassie Metcalfe

**Ward manager, Beechdale
ward**

Representing Calderdale and Kirklees BDU

Cassie leads by example and her team hold her in high regard. One area where the ward has excelled under her leadership is in relation to end of life care. Cassie has ensured that all her staff have received end of life care training, which was recently praised by a specialist palliative care nurse. Cassie is a role model on the ward – she is caring, she listens and takes everyone's needs into account. Beechdale ward was the first mental health team to receive a gold certificate for going 39 days without a violence and aggression incident – an example of the great leadership Cassie has shown.



**Kind,
compassionate,
smiley**

Ken Taylor

Volunteer

Representing support services

Ken had a long standing successful career leading a regional charity over 7 years ago. A number of life issues resulted in him using mental health services and taking a step down from a challenging and intense career. As part of his journey to recovery, Ken has decided to share his skills, wisdom and knowledge openly and generously as a volunteer, furthering the aims of the Trust. Ken has demonstrated outstanding generosity, selflessness and absolute dedication in shaping the culture of the Trust. He is a compassionate ambassador for the best of humanity and lives the Trust's values in all that he does.



**Compassionate,
dedicated,
inspiring**

Jacqueline Sharp

Occupational therapist

Representing forensic BDU

Jacci joined the low secure therapy team at the Bretton Centre in May 2017. She always goes above and beyond what is required of her, putting service users first and in the centre of her every working day. She has become an invaluable staff member, and has made a huge impression in many different ways. She has set up a number of gardening sessions which have not only helped the service users in their recovery but improved the environment they live in. One of Jacci's many strengths is her ability to build self-confidence in our service users, which has enabled them to take on individual roles and responsibilities.



**Committed,
resourceful,
kind**

Claire McGuinness

Advanced nurse practitioner, Calderdale and Kirklees CAMHS

Representing Calderdale and Kirklees BDU

Claire always puts service users and families first, thinking about the best course of action for their individual needs. She leads by example with a can do attitude, and is a real go-to person for service improvements with excellent standards of care. She is always ahead of the game in all aspects of her work, and gets involved in change and improvements. She recently devised a risk assessment tool to identify children and young people's risk of admission to hospital early, which NHS England have praised and are now adopting and rolling out in other areas of the country.



**Inspirational,
trailblazer,
committed**

Laura Royston

Community psychiatric nurse

Representing Wakefield BDU

Laura has gone above and beyond her role to offer a Couch to 5K course through the Wakefield Recovery College. Due to her hard work, Wakefield Council are now funding a spin off weekly project, enabling members of the public to attend a "Mindful Movers" running and walking group. Laura has personally helped the first group to achieve their goals, increase their physical health, increase their mental health, increase their confidence and self-esteem and is now working with some of them to go on to complete their run-leader training. This will enable those who were participants initially to now go on and facilitate sessions.



**Passionate,
service user focused,
encouraging**





Partnership working excellence

Entries into this award could evidence excellent partnership working, highlighting the impact of working with others. It could be a project or initiative that needed excellent internal partnership working or one that teamed up with external organisations or groups to achieve objectives. The judges were looking for clear measurement of the impact of partnership working and the difference it made.

Getting physical with Theatre Royal, Newhaven and Newton Lodge occupational therapy team

The occupational therapy teams from Newhaven and Newton Lodge worked in partnership with Theatre Royal Wakefield to produce a fantastic piece of physical theatre which was performed in the sports hall at Newton Lodge in front of peers and staff. Staff and service users put themselves into scenarios which were challenging and demanding of themselves personally and professionally to produce something which was a credit to their dedication and passion. Each individual grew throughout the process to become much more confident in their own skills as well as their ability to take the fear and anxiety of a situation and use this creatively and in collaboration with others.



"Since he's been doing drama he's grown both physically and in himself, I never thought he'd do anything like that."



Service user's parents

Mental health liaison team, Calderdale and Kirklees

The team have worked proactively with Calderdale and Huddersfield NHS Foundation Trust in order to develop robust partnership working to reduce the number of times that patients present at the A&E departments. This required the need to develop new ways of working so that patient outcomes could be improved and acute services used appropriately. The scheme required a reduction of 20% in attendance rates over a one year period - in one A&E the team achieved a 53% reduction and on the other site they achieved a 39% reduction. This was done through referring and encouraging patients to engage in appropriate community services in order to improve their health outcomes.




"We have a fantastic and supportive relationship with the mental health liaison team and our A&E departments could not function without their input."

Calderdale and Huddersfield NHS Foundation Trust staff member

Newhaven learning disability team, addressing complex needs

A service user with complex physical and mental health needs was transferred from an out of area assessment and treatment unit because they were struggling to meet his mental and physical health needs and manage the risks he was presenting to staff. The service user suffered from a learning disability, autism and a mood disorder. The service user's physical health deteriorated a few months after the admission, and there were concerns that his life was at risk. The team sought advice and input from a number of experts from within and outside the service, and succeeded in turning the situation around. With the inputs, the service user's physical health stabilised, his engagement improved, and his mood brightened.



"The Newhaven team has done a great job in managing a very difficult and complex patient, whose life was at risk, and the team has worked closely with various agencies in turning the situation around."

NHS England secure services commissioning team staff member



Thank you to...

...everyone who entered

We had over 150 fantastic entries into our awards. The teams and individuals who are here tonight are representing everyone who took the time and trouble to nominate. Congratulations to all teams and individuals who received a nomination.

...our judges

Our judges were made up of staff from across all our services and districts – both clinical and non-clinical - representing all professions. They also included representatives from our members' council and partner organisations. All judges commented what a tough but enjoyable job it was!

...our finalists

Thank you for being here tonight and, in particular, for being so accommodating when arranging times for photos and filming. We went to all the corners of the Trust to photograph all 24 individuals and film 15 teams in just two weeks!

...our sponsors

Thank you to those who have helped make tonight possible.



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