



Our **priorities** for **2019/20**
so that we can be **OUTSTANDING**

OUR AIM **WHAT WE'LL DO** **THE OUTCOME**

IMPROVE HEALTH 


- Work with our partners to join up care in our communities
- Improve our mental health offer for older people
- Advance our wellbeing and recovery approach

We deliver our role in integrated care in every place

IMPROVE CARE 


- Provide safe care every time and in every service
- Provide all care as close to home as possible
- Make care quickly and easily available, to reduce waiting times
- Embed #allofusimprove to enhance quality

Our CQC ratings and reports improve in every service

IMPROVE RESOURCES 

- Spend money wisely and reduce waste
- Make the most of our clinical information
- Make better use of digital technology

We achieve our financial plan and targets

MAKE THIS A GREAT PLACE TO WORK 

- Support the wellbeing of #allofus
- Have better conversations with all of our people
- We will not tolerate bullying and harassment

All our staff have a high quality appraisal and give us great feedback

With **all of us** in mind.