



Excellence 2019

Awards to recognise and celebrate
the work of our staff and volunteers

With **all of us** in mind.

Welcome to Excellence 2019

Our staff work tirelessly every day to help people reach their potential and live well in their community. We innovate, collaborate and co-produce to make sure that our services stay strong and that service users and carers are at the centre of everything we do. Every day our staff and volunteers achieve excellence.

Tonight we will celebrate and recognise this excellence and the difference that individuals and teams – both clinical and non-clinical – make to the lives of local people.

We are joined tonight by staff and volunteers from the shortlisted team entries. Our individual finalists are also here, having been selected to represent their business delivery unit (BDU).

We're also pleased to welcome members of our Trust Board, Members' Council, staff side, partner organisations and other guests alongside our Excellence judges.

We hope you enjoy the night and learn more about the fantastic work that goes on in our Trust every day.

In this brochure you will find descriptions of all our finalists. All this information will also be available on our website, along with the photographs and films shown tonight and details of all the winners.

Good luck to all those nominated tonight. We hope you have a great time.



Programme

- Welcome
- Kim Leadbeater, ambassador for the Jo Cox Foundation
- Dinner
- Awards presentation
 - » Excellence in improving health and wellbeing
 - » Leader of the year
 - » Excellence in improving quality and experience
 - » Unsung hero
 - » Excellence in improving use of resources
 - » Rising star
 - » Involvement and engagement excellence
 - » Outstanding achievement
 - » Partnership working excellence
- Opportunity for additional photos. Bar closes at midnight



Guest speaker: Kim Leadbeater

Ambassador for The Jo Cox Foundation

Chair, More in Common, Batley and Spen

Jo's sister

Kim Leadbeater is an ambassador for the Jo Cox Foundation which was set up after the murder of her sister, Jo Cox MP, on June 16th 2016. She chairs the Batley and Spen 'More In Common' volunteer group and is spokesperson for The Great Get Together, an annual weekend of community events across the UK held in June.

Kim lives in the constituency of Batley and Spen where she and Jo grew up and which Jo represented in parliament from the general election in 2015 until her death.

She is a self-employed fitness professional and former lecturer in physical activity and health, with a passion for holistic wellbeing. Since Jo's death she has devoted much of her time to creating a positive legacy for her sister and has worked tirelessly to create as much positive energy and action from Jo's horrific murder. Through her work in Yorkshire and across the UK, she champions the importance of strong communities, where everyone has a sense of identity and belonging, inspired by Jo's words in her first speech to parliament when she said: "we have far more in common than that which divides us."



What happens if your entry is announced?

If you are here because you are a finalist for an award you may be worried about collecting the award and having to make a speech. Don't panic, there's no acceptance speeches required. Here's a short guide to how the awards presentation will work.

There are a total of nine categories – team/service and individual.

Team/service categories

We will announce the winner of the category and the winning team will be invited to collect their trophy and have their photo taken. We will then ask all shortlisted teams in each category to come to the front for a group photograph.

If you are in a team, it is up to you who comes to get the award and have a photo taken - it can either be the whole team or just a couple of you; there is no pressure to be in a photo if you don't want to.

Individual categories

We will announce the:

- Runner up
- Winner

The runner up and winner will individually be invited to the stage and have their photo taken. We will then ask all shortlisted individuals in each category to come to the front for a group photograph.

If you're an individual finalist, please come up rather than sending the person sitting next to you. It's your time for the limelight!

Please be aware that all photos will be used in Trust publications and on our website as well as on social media.

There is also an opportunity after the formal presentations to have photos taken. Just make your way to the photo area if you would like to.

All photos will be available to download from the Trust's website.

If you have any queries, please ask a member of the marketing and communications team. You'll find us near the photo area, on the table to the left of the stage (as you look at it).

Let's share tonight!

Please tweet your reactions and photos from tonight using the hashtag:

#excellence19

We'll be live tweeting as the night goes on.




@allofusinmind



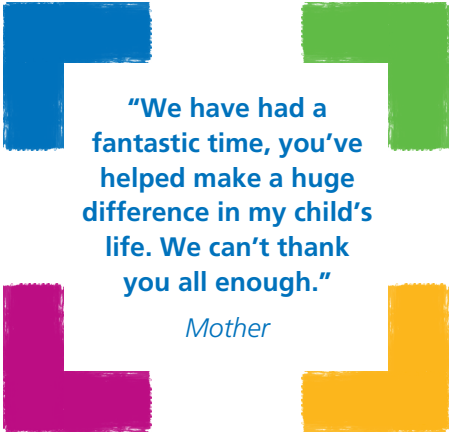
Excellence in improving health

Improving people's health and wellbeing is one of our strategic objectives. This award is for a piece of work that can evidence how it has improved the health and wellbeing – or reduced health inequalities - for people who use our services, their carers or people who live in our local area. It could also be for work that has improved the health and wellbeing of our staff. The judges were looking for how this is more than just normal day-to-day practice and how this work can be sustained.



Little explorers, Barnsley children's therapy

Little explorers is a group that was created to help develop the gross motor skills of children aged 15 months to 5 years. The group gives ideas and confidence to parents and carers so that they are able to continue to promote activity at home, and enables them to meet other families and children with similar abilities. Little explorers emphasises the importance of activity as part of health and wellbeing for the whole family. After attending the group, children gained confidence in cruising, independent standing and walking in a safe, stimulating environment, and parents benefited from social networking opportunities.




"We have had a fantastic time, you've helped make a huge difference in my child's life. We can't thank you all enough."

Mother

Men's health group, Chippendale ward, Newton Lodge

The men's health groups are fortnightly groups for service users on Chippendale and Appleton wards and include a mixture of 1:1 and group work. The sessions include exercise and fitness related activity, healthy recipes/ cooking, education around men's health issues such as testicular cancer, and physical health checks. The service users speak highly of the group and enjoy participating, and have even gone on to create display boards featuring the information they've learnt on men's health issues. Service users look forward to the sessions, and often contribute their own ideas and thoughts on how to evolve the group.



"The men's health group has provided a forum for service users to talk openly about health issues, as well as providing meaningful activity and education to improve the physical and mental health of our service users."

*Amy Hoyle
Ward manager*

Voluntary contribution to improving health and wellbeing through sport and physical activity, physical activity development team volunteers, Barnsley recovery college

The physical activity development team strives to improve the health and wellbeing of everyone by increasing participation and involvement in sporting and physical activity. This service is heavily supported by volunteers who co-produce and co-deliver all the sessions. Sessions vary from walking in the local community to delivering personalised gym programmes, supporting boccia games or developing netball sessions. Sessions are delivered at the very heart of the community, for the community, by the community. Participants now feel better about themselves, engage well as part of a team, and have become more confident in themselves socially, physically, and mentally.



"Our volunteers are inspirational to others who aspire to live well in their communities, sharing challenging life experiences through sport to support one another."

*Hannah Burton
Physical activity lead*



Leader of the year

This is for anybody who has excellent leadership skills; they do not need to be in a formal management role. This award recognises the importance of 'leading from every seat' in the Trust, inspiring others and taking people with them.

Sharon Sweeting

Community musculoskeletal service manager

Representing Barnsley BDU

Sharon leads the community musculoskeletal (MSK) service and is also the physiotherapy professional lead for Barnsley BDU. Sharon took on board leadership of the new MSK service which brought two existing services together with both fervour and grace. Sharon has held together a team under great pressure, and guided them to make changes and develop new ways of working in challenging times. Sharon is always focused on the best service for patients, ensuring that the team are able to perform at their highest level and therefore achieve the best outcomes for all the patients they serve.



**Gracious,
professional,
dedicated**

Jo Ellam

Team manager, Kirklees memory service and Crowlees early onset dementia team

Representing Calderdale and Kirklees BDU

Jo is a highly respected team leader that leads by example and reflects the Trust values in all aspects of her role. She is encouraging and motivating and will always support the team with clinical work. As a direct response to her clear and honest leadership, the team endeavours to go above and beyond expectations and targets. Jo is approachable, balanced, fair and honest, and supports the team to embrace change to ensure that the memory service is relevant today but also ready for the challenges and expectations of tomorrow. She does all of this with a smile on her face, good humour, a good nature and patience.



**Inspiring,
supportive,
dedicated**

Catherine Eaves

General manager, Newton Lodge

Representing forensic BDU

Smoking in inpatient areas was a serious concern. Following the second fire on an inpatient area a group was set up to see how staff could be supported to implement the smoke free policy. After it was agreed that e-cigarettes would help, Catherine stepped forward and picked up responsibility for taking this forward. She led the organisation of the whole implementation of e-cigarettes, including liaising with staff, service users, procurement, and the providers of the e-cigarettes, and arranging vending machines. None of this was in her comfort zone, but she showed herself to be a fabulous leader and demonstrated that she could make something happen with very little fuss.



**Motivated,
inspirational,
deliverer**

Dr Helen Walsh

**Consultant clinical psychologist,
Calderdale and Kirklees CAMHS**

Representing specialist services BDU

Helen has worked extremely hard to set up the new neurodevelopmental assessment pathway across Kirklees and led on its implementation. This has been a huge development in CAMHS, combining and re-designing the old assessment pathways and streamlining them into one efficient, child focused pathway. She undertook this huge piece of work in addition to her own role and remained open and approachable, enabling clinicians to discuss concerns. Helen dealt with staff anxieties with care and compassion and led by example. Her excellent clinical skills and wide knowledge of neurodevelopmental conditions has meant that families now report that the referral pathway is much better for them.



**Inspiring,
motivating,
dedicated**

Sharon Carter

**Change governance manager,
integrated change team**

Representing support services BDU

Sharon is the change manager for the move from RiO to SystmOne, ensuring a strong focus on co-design and co-production. This led to a successful implementation phase which engaged over 400 staff from 100 different service areas. She helped recruit 300 superusers and over 400 people to be members of ongoing change groups. Sharon also led on the SystmOne training programme which saw over 3800 staff trained and passing assessments. Her commitment to continual improvement means she provides a valuable challenge and support to her colleagues. Despite pressures and an increasing workload she does all this with a smile and a hearty welcome for everyone.



**Diplomatic,
diligent,
determined**

Tim Mellard


**Matron, Wakefield acute
care inpatient services**

Representing Wakefield BDU

Tim lives the Trust values every day in his role of matron as well as encouraging and inspiring them in everyday practice within Wakefield BDU. In a challenging year for the BDU, Tim has remained a constant source of positivity, support and motivation. He promotes a "can do" attitude across ward teams, and his focus is always on helping everyone to deliver high quality care. He is always willing to listen to new ideas and initiatives and help staff to take these forward. Tim always leads by example and does this with a huge smile. He is dedicated, committed, passionate, and a credit to the Trust.



**Visible,
inspiring,
positive**



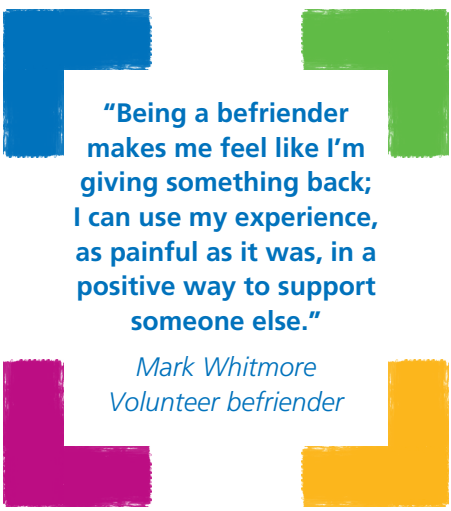
Excellence in improving care

Improving the quality and experience of all that we do is one of our strategic objectives. This award recognises an excellent project or initiative that identified an area where quality and/or experience needed to be improved, set objectives and delivered these. This category includes work undertaken by non-clinical teams that impacts on quality and experience of care.

Friendly faces befriending project volunteers

The friendly faces befriending project provides volunteer support to individuals who are experiencing mental health difficulties.

Volunteers are recruited from a diverse range of backgrounds with a wide range of skills and experience, and trained around mental health issues and listening skills. The volunteer befrienders provide individuals with an outlet from their mental health difficulties, and aim to create an environment where individuals are able to share conversation and laughter and enjoy the company of another person. The volunteers demonstrate such compassion to other people and dedication to their role, and make a positive difference to so many lives.

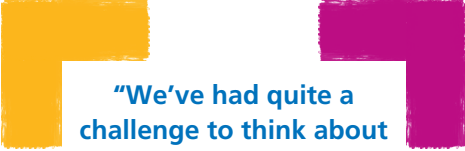


"Being a befriender makes me feel like I'm giving something back; I can use my experience, as painful as it was, in a positive way to support someone else."

*Mark Whitmore
Volunteer befriender*

Improving access to Barnsley IAPT through digital

In February 2018 the team were challenged by the local CCG to demonstrate innovative ways to improve their service offer. In response, they created an online resource website where service users could refer themselves to workshops 24/7, 365 days a year. Staff demonstrated how positive and forward thinking they were by contributing to the development through working together with service users to develop a website that was useful and easily accessible to them. The new value-for-money website enables service users to take more control of their journey which has in turn reduced admin time, use of paper and posting costs.



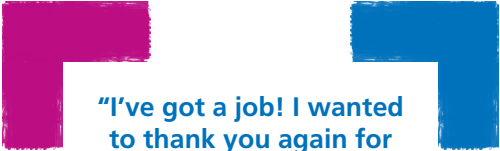
"We've had quite a challenge to think about how our service users want to access our information online. By speaking to them directly and constantly making tweaks to the site and social media campaigns we're starting to see some real results."



*Liz Holdsworth
IAPT service manager*

Seeking safety group, Wakefield core team west

The seeking safety group is a series of sessions for people who have experienced trauma and may self-medicate with alcohol, drugs, or other unhelpful behaviours. Clients meet in a small group for 25 sessions and are encouraged to reduce unsafe behaviours; they positively commit to increasing links with family and the local community which encourages independence. Clients developed self-compassion and self-care, sought support from a wider network of friends/family and accessed support from local agencies. Clients' wellbeing scores generally increased over the period that they were in the group, indicating that they were increasing their ability to function in spite of a trauma history.



"I've got a job! I wanted to thank you again for helping me start to believe in myself and finally reach the position where I have a paid job. My confidence is growing everyday - thank you for giving me the foundation to live the life I am now living."



Service user



Unsung hero

This award celebrates someone who truly lives our values and makes a difference. They may not always get the praise or recognition for what they do; this was a chance for nominators to shine a light on their attitude, work and commitment.

Andrew Davis

**Decontamination assistant,
integrated community
equipment service**

Representing Barnsley BDU

Andrew has been instrumental in organising and developing stock control systems in BICES that have ensured the team are able to meet continual demand and have equipment ready in what can be very difficult situations for many clients. Andrew has undertaken this work in addition to his current role as a decontamination assistant, highlighting his commitment towards the work of the service. Always approachable, flexible and helpful, Andrew is highly respected by work colleagues, clinical staff and members of the public alike. He is a credit to the BICES service and the NHS.



**Helpful,
dedicated,
hardworking**

Danielle Brook

**Home treatment team
practitioner, The Dales,
Calderdale**

Representing Calderdale and Kirklees BDU

Danielle always gives 110% to everything that she does. She is a kind, enthusiastic and hard-working nurse who always goes above and beyond to get things done and to provide support to service users and carers who can be going through very tough times. As well as being very committed to her role as a nurse she also takes a very active role in the carers group in Calderdale, running support groups and helping local carers. She is never too busy to help - her enthusiasm and willingness to give that bit extra all the time makes her an unsung hero.



**Enthusiastic,
caring,
supportive**

Andrea Bugg

**Medical secretary,
Newhaven**

Representing forensic BDU

Andrea is the backbone of the unit. She is always friendly and welcoming and is the go-to person that each ward needs. She assists the reception team with their duties, and helps the nursing staff with a variety of issues. As a SystmOne superuser, Andrea has been instrumental in easing anxieties with the new system, supporting staff through the transition. When she had to provide cover on other wards due to illness, Newhaven felt the loss of Andrea and her input into the unit. Andrea is integral to the ward's ongoing success and is simply 24 carat gold.



**Devoted,
enabling,
invaluable**

Amanda Millership

**Managerial secretary,
Wakefield CAMHS**

Representing specialist services BDU

Amanda will always ensure that money is being used for the right reason and where possible will make every effort to be more efficient, cost effective and reduce waste. This demonstrates her wish to put families first and in the centre, hoping that money saved on resources can be better used towards staffing or improving staff/patient experience. Amanda sees the value in every penny that the NHS has and by protecting this is contributing to making the NHS and her team more sustainable. Without people like Amanda the NHS would be much less resourceful.



**Considerate,
creative,
conscientious**

Michael Booth

Catering supervisor

Representing support services BDU

Michael has an outstanding commitment to ensuring a first-class service to everyone using Trust catering facilities. He is unfailingly friendly, good natured and helpful; connecting with a wide range of people in the course of his work and treating all individuals with honesty and respect. He is never too busy for a smile and a kind word. Ordinarily based at Fieldhead, service demands have seen Michael working across the Trust, requiring huge effort and much responsibility, and he has shown exceptional dedication in applying himself to this challenge. Michael embodies the Trust values completely and clearly cares about the role he is performing.



**Friendly,
diligent,
helpful**

Lesley Smith

Team secretary, core team west, Drury Lane Health and Wellbeing Centre

Representing Wakefield BDU

Nothing is too much trouble for Lesley, who is always ready and willing to support service users, their families and carers, her colleagues and anyone else she comes in to contact with. Lesley is often first point of contact on the telephones and has a good rapport with many of the team's service users. She has a good knowledge of their background, histories and current situations. This means she is able to respond to the service users in a person centred way which supports their own individual recovery plans. Lesley leads the team in an outstanding way, providing excellent care and goes above and beyond ensuring that service delivery is flawless.



**Compassionate,
caring,
dedicated**



Excellence in improving use of resources

Improving our use of resources is one of our strategic objectives. This award will go to a team or service who identified a need to improve their use of resources and can describe how they tackled the problem and how the outcome was evaluated. Judges were looking for evidence of what improvement has taken place – for example, how savings have been made or efficiency improved.

Patient flow team, Wakefield adult mental health services

Patient flow has undertaken a rapid evolution over the last two years. Previously, the Trust located beds as and when needed which led to people being placed out of area away from their local support networks, which is costly and impacts on people's recovery. Over the last couple of years the team have changed their approach working in collaboration to manage risk, provide the right care to service users at the right time, and to use resources responsibly. All of this has led to a reduction in Wakefield's bed usage and out of area placements.



**"I am confident about
patient flow."**

Chris Lennox

Deputy district director

Reduction of waiting times across all pathways, Calderdale CAMHS

Calderdale CAMHS have reduced waiting times across the ADHD, autism and core pathways by managing resources effectively and putting new processes in place to improve access to assessment and treatment. The ADHD waiting list reduced from 18 months to 10 months and feedback from assessment could be given within a week. Families have praised how fast feedback is once assessment has occurred. An increase in resources has allowed for the autism waiting list to reduce from 3 - 4 years and it is estimated it will be 1 year by March - April 2020. All pathways have improved due to staff being committed to improving and becoming outstanding.



"Excellent team working to manage limited resources and improve access to assessment and support on all pathways within Calderdale CAMHS."

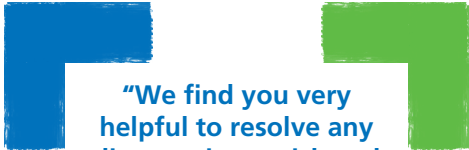
Joanne Spinks

Senior mental health practitioner



World class payments, creditor payments

In 2018/19 the Trust received 34,000 invoices to process and pay. The national target is to pay 95% of suppliers within 30 days of a valid invoice. Very few NHS trusts achieve this with many not meeting 50%. The creditor payments team has worked hard to meet this target and introduced new processes with the aim of being world class. This involves the team monitoring and actively chasing invoices every week with a view to identifying issues early and getting them resolved quickly so the invoice can be paid. This new way of working meant the team paid 98% of invoices within the 30 day deadline in 2018/19.



"We find you very helpful to resolve any disputes in a quick and prompt manner to avoid any delay in payment. We appreciate your hard work and commitment and we look forward to continuing doing business with you."

Diane Williams

Credit controller, Lex Autolease





Rising star

Recognising anyone who is on the up in their career, whether new into the Trust or in an evolving role. This is for someone who has a bright future in front of them; they can inspire change and are making a real difference.

Joshua Davies

Peer mentor, early intervention team

Representing Barnsley BDU

Josh's dedication, passion and continued commitment to service users and the team as a whole is inspiring. He takes the lead on projects such as setting up a gaming group where he sourced equipment, secured the venue and now runs the group independently. He has a wealth of experience that has been beneficial to the service users and this only enhances the support and care that is delivered by the team, making him an excellent addition. Josh was a service user himself under the team in previous years. After struggling with his own mental health, he now inspires others.



**Dedicated,
passionate,
committed**

Emily Regan

Perinatal wellbeing practitioner, perinatal mental health team

Representing Calderdale and Kirklees BDU

Emily has taken on the challenge of stepping into a newly created role in a new service with dedication and passion. She has put a huge amount of time and energy into developing a group programme for women in the perinatal team, showing adaptability and creativity in developing groups that women can attend alongside their young babies. She maintains a high standard of work in her individual work with clients in this very vulnerable period of their life, and has shown sensitivity and compassion, always going the extra mile. Always putting the person first and in the centre, Emily receives consistently glowing feedback from clients.



**Life-changing,
amazing,
compassionate**

Danielle Hornby-Nunns

**Ward orderly supervisor,
Newton Lodge**

Representing forensic BDU

Danielle has shown and acted upon her desire for development and eagerness to learn new skills, achieving both her maths and English qualifications earlier this year, and using her newfound skills to support the service. Danielle is extremely service user focused, and all the service users know her by name and will seek her out for a little chat. Danielle is driven and has volunteered to take on things that would normally be outside her comfort zone. She always has a smile, is very approachable and is always willing to help everyone. Danielle actively seeks opportunities and uses her initiative to support the service and others around her.



**Motivated,
conscientious,
humble**

Nicholas Lee

**Team manager, Calderdale
CAMHS**

Representing specialist services BDU

Nik joined Calderdale CAMHS 12 months ago during a difficult time for the team. Nik immediately met each staff member individually and listened to them, heard what issues they were having and set about trying to address the problems he was hearing. Nik meets with parents and is open and honest, explaining what the system is and how the processes work. This had an immediate positive effect on one parent and she thanked Nik for the opportunity to be heard. Under Nik's leadership, the team's waiting times have reduced from around 8 months to 8 weeks.



**Enthusiastic,
committed,
charming**

Rebecca Thorn

**Business intelligence lead,
performance and information**

Representing support services BDU

Rebecca always demonstrates a high level of skill and motivation to succeed in a role that usually sits in the background of the organisation, but is a key driver to the success of a Trust. This year, Rebecca played a significant role in the implementation of SystmOne, clearly demonstrating strong leadership skills in leading the change. Operational managers also commented very positively on her role in the programme. Always putting the patients and clinical staff front and centre of her decision making, she has worked in services to ensure delivery and has positively raised the profile of the whole team.



**Positive,
focused,
caring**

Melissa Nicoll

Staff nurse, Crofton ward

Representing Wakefield BDU

Melissa came to work on Crofton ward as a newly qualified staff nurse in January 2019. Melissa's star qualities quickly became apparent with her unwavering enthusiasm and motivation to complete any task effectively. When SystmOne was implemented, Melissa embraced this with her 'can do' approach and took the lead in effectively working with the new system and supporting her colleagues. Melissa not only demonstrates the Trust's values with her caring and compassionate personality, but they are also reflected in her clinical record keeping and her understanding of how important this is.



**Enthusiastic,
effective,
innovative**

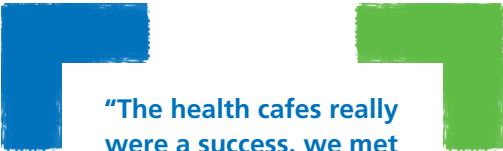


Involvement and engagement excellence

This award is for any service or team who can demonstrate excellence in engagement and involvement (including co-production) with people who use services, carers or staff. It involves having a level relationship with people showing how co-production, engagement and involvement contributed to improved outcomes. The judges looked for entries that had clear aims and objectives and could demonstrate how they achieved excellent, measurable outcomes.

Health cafes for people with a learning disability across the Wakefield district

Health cafes were set up to across the Wakefield district to increase the awareness of annual health checks for people aged 14 years and older who have a learning disability. The health cafes were welcoming events which gave people an opportunity to meet the Wakefield learning disability nursing team, find out how to get an annual health check and hospital passport, and access easy read information about health screening and wellbeing. The nursing team worked with local care providers, local authority and other health professionals from specialist services to deliver fun and interactive sessions. The health cafes were very well attended with over 65 people attending the five events.



"The health cafes really were a success, we met so many people with a learning disability, their families and carers who wanted to engage with the nurses sharing their personal experiences of accessing healthcare and telling us how we can improve."

Fiona Sharp

Strategic health facilitation lead - learning disabilities



The collaborative care plan, Wakefield Unity Centre

The acute pathway has been working under considerable pressures over the last number of years. Despite this, staff keep service users first and in the centre. A key development has been a multi-disciplinary forum called the collaborative care plan where care coordinators, medics, team leaders and other professionals meet to begin the process of providing a service user focused care plan. During this meeting plans for risk, contingency plans, crisis intervention and a pathway in and out of inpatient services are developed. An engaged, open and honest approach enables service users with complex needs to be at the centre of their care across the acute pathway.



"Since being discharged from hospital I have felt well supported by mental health services. My collaborative care plan helped me leave hospital, supports me and has helped me stay out of hospital."

*Sarah Woods
Service user*

The whole EIP team approach, Insight Calderdale early intervention in psychosis team

The Insight team involves service users and families in everything that they do, and their views and involvement are central to the running of the service. This complements and strengthens the EIP whole team approach. Service user and carer involvement has enabled the staff to be confident that they are completely focused on people's needs and confirms the quality of the work that they do. Recently, the team were named as one of the top performing teams in the country in a National Clinical Audit of Psychosis by the Royal College of Psychiatry.



"The Insight team helped me get back on my feet; they are caring, and enabled me to build up my confidence. I was new to the area, they supported me and my kids to set up in my new area – so much so that my mum is moving up here too."

Service user



Outstanding achievement

This award is for someone who has made an outstanding contribution to the Trust and our work. They may have been working for the NHS for a long time or perhaps they have triumphed over adversity - either way, they have achieved something remarkable.

Dr Simon Platts

**Principal clinical
psychologist, early
intervention team**

Representing Barnsley BDU

Simon is responsible for implementing 'open dialogue' as a pioneering approach within his service, sourcing and delivering training to skill up the teams so that this approach is readily available to service users. The 'open dialogue' approach is now gathering pace – many families are now having regular network meetings and benefitting from this. Dr Platts' vision of community and inpatient teams adopting the 'open dialogue' approach is coming to fruition. In addition, the 'open dialogue' practitioners feel that their clinical practice has been enriched by this new way of working with service users and their network.



**Enthusiastic,
driven,
motivational**

Amanda McKenzie

**Team manager, individual
placement support service,
Calderdale**

Representing Calderdale and Kirklees BDU

Amanda is an exceptional leader who has worked relentlessly to bring an individual placement support (IPS) service to Calderdale. Amanda has a vision for what an outstanding service looks like. She is able to describe complex ideas with passion and professional credibility. She is a colleague that exemplifies how to bring values to life in all of her behaviours. She has unique expertise around several aspects of IPS that has put Calderdale and the Trust on the map in terms of employment possibilities for service users in a competitive market. Amanda is a talented occupational therapist and colleague who is able to work with total uncertainty.



**Inspirational,
bright,
innovative**

Sue Threadgold

Deputy director of operations

Representing forensic BDU

Sue is an inspirational leader who motivates others to achieve their potential. She will always take the time to talk, listen and support others; ensuring they feel valued, supported and understood. She has dedicated her career to making sure that services meet the individual needs of all who need them, ensuring continuous service development and improvement to support best practice and teams that are ready for tomorrow. She is dynamic, approachable and kind and reflects in every interaction the values and behaviours of the Trust and her profession.



**Inspirational,
encouraging,
dedicated**

Sophie Robinson

Community learning disability staff nurse, Kirklees learning disability services

Representing specialist services BDU

Sophie has carried out excellent work within a supported living environment where she supported individuals at the end of life who had a learning disability and developed dementia. As well as helping staff to develop skills and confidence supporting someone with end of life care she also encouraged them and the service users to think about what everyone would want when they die, showing respect for a person's wants and wishes. This meant they knew that one person wanted bright colours at his funeral and a lion on his coffin, which they were able to arrange. Being able to respect the person's last wishes helped the co-tenants and staff with their grief.



**Enthusiastic,
conscientious,
aspiring**

Angela Crossland

Creditor payments team leader

Representing support services BDU

Angela is team leader for the Trust's successful creditor payments team. This team always exceeds the payment target set nationally and the Trust was ranked 1st in a recent study by external auditors when compared with other NHS organisations. This fantastic achievement is a team effort but Angela's commitment to making it happen by closely monitoring payment statistics, supporting her team as required and being prepared to personally chase approvals and arrange payments herself if needed is key in ensuring this continued level of success. Angela has also contributed to raising over £2,200 for EyUp! charity, which has helped fund equipment and events for groups and individuals in need.



**Dedicated,
supportive,
leader**

Chelsea Huskins

Wakefield and District Housing co-ordinator, Wakefield acute services

Representing Wakefield BDU

Chelsea is employed by Wakefield and District Housing (WDH) but is seconded into the Trust following a joint piece of work between the Trust and WDH that identified a significant amount of delayed inpatient discharges due to accommodation issues. Since Chelsea's role as a housing support co-ordinator was introduced, she has supported over 100 patients with an identified housing barrier to discharge. An evaluation took place in March this year and feedback from colleagues overwhelmingly was that Chelsea was an invaluable part of the service and her role is an excellent example of partnership working.



**Thorough,
essential,
resourceful**

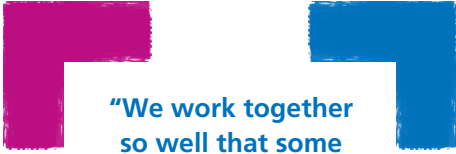


Partnership working excellence

Entries into this award could evidence excellent partnership working, highlighting the impact of working with others. It could be a project or initiative that needed excellent internal partnership working or one that teamed up with external organisations or groups to achieve objectives. The judges were looking for clear measurement of the impact of partnership working and the difference it made.

Trustwide perinatal mental health team

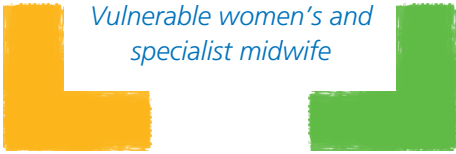
To establish comprehensive perinatal mental health pathways which link all key partners, four perinatal networks have been created across the Trust footprint. The networks meet on a two monthly basis and are attended by a cross section of organisations, professionals and women with lived experience. These networks have resulted in better communication and improved working relationships across a very complicated pathway. The team have also developed a training package with and for their colleagues, which is open to all and delivery is supported by women with lived experience. 95% of staff who have attended training said that it was 'really good' or 'excellent'.



"We work together so well that some staff think that I am part of the perinatal mental health team.

We communicate regularly and I know that we have improved women's outcomes by working this way."

*Rebecca Thomas
Vulnerable women's and
specialist midwife*



Safe and well, Live Well Wakefield

Whilst visiting residents at home to carry out home fire safety checks, fire crews from West Yorkshire Fire and Rescue Service (WYFRS) are now also completing a safe and well check. Live Well Wakefield (LWW) formed a partnership with WYFRS, Wakefield Council, West Yorkshire Police and Yorkshire Smokefree amongst others to create a training package and referral pathway for fire crews to identify residents that need help with issues such as cold homes, falls prevention, smoking cessation, crime prevention and social isolation. Whilst out in people's homes, fire crews were often picking up on additional problems but were unsure what to do about them and how to get support – this initiative changed all of that.




“Live Well Wakefield is central to the successful implementation of safe and well. From the development and delivery of training to being the point of referral, this successful partnership has resulted in the most vulnerable being reached and enabled to access support.”



*Julie Owen
Public Health principal*

The aphasia technology club, intermediate care (speech and language therapy)

The aphasia technology club is an innovative project run jointly by the speech and language therapist (SLT) in the intermediate care team and the charity Speak with IT (SWIT). Aphasia is an acquired language disability often following a stroke which affects a person's ability to speak, understand speech and to read and write. SWIT is a Yorkshire based charity aiming to support people with aphasia by offering computer therapy. SWIT offers valuable support to people with aphasia following discharge from NHS services. The project consisted of 12 therapy sessions, led by a SLT and SWIT volunteers, in which people with aphasia were taught to use technology to enhance their communication.



“It enables people with aphasia to try new things. One to one support gives confidence and encourages social interaction. He will now have a go and doesn't panic if things go wrong.”



*Elaine Doxey
Wife of service user*



Thank you to...

...everyone who entered

We had over 230 fantastic entries into our awards. The teams and individuals who are here tonight are representing everyone who took the time and trouble to nominate. Congratulations to all teams and individuals who received a nomination.

...our judges

Our judges were made up of staff from across all our services and districts – both clinical and non-clinical - representing all professions. They also included representatives from our members' council and partner organisations. All judges commented what a tough but enjoyable job it was!

...our finalists

Thank you for being here tonight and, in particular, for being so accommodating when arranging times for photos and filming.

...our sponsors

Thank you to those who have helped make tonight possible.



We are grateful to our sponsors for helping us celebrate the excellence of our staff and services.

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