

**Members' Council Objectives  
1 April 2023 to 31 March 2025**

**1. Involvement**

To be the “voice” of the communities that we serve and to reflect back to the Trust all aspects of services and communication, ensuring that governors views are drawn from all areas and backgrounds. To ensure the Members' Council is fully diverse and representative of the communities we serve. Equality, diversity, and inclusion to be in every practice and every conversation.

**Specifically**

- 1.1. To support the Corporate Governance and Communication, Equality and Engagement teams to renew and deliver a plan to ensure that South West Yorkshire Partnership NHS Foundation Trust (SWYPFT) increases and retains members.
- 1.2. Encourage and assist the Trust to implement actions in order that SWYPFT is recognised and understood within our communities for the services it delivers.
- 1.3. To interact with members to ensure they have a wider understanding of the Trust and the role of governors.
- 1.4. Actively encourage young people to become members and governors of the Trust.
- 1.5. Work with the Corporate Governance team to establish young people's groups such as a “Young People's Forum” with members drawn from all communities and backgrounds.
- 1.6. Further develop governor effectiveness by increasing participation in the regular virtual governor meetings by area. To utilise the involving people feedback process through governor insight.
- 1.7. Work with our communities and the Trust to identify and feedback areas of health inequalities both by community and location.
- 1.8. To engage with the Trust to achieve “Triangle of Care” status (clinician/ service user/ carer) through lived experience, insight, and better communication between everyone in the ‘Triangle of Care’ to enhance overall care.

**2. Quality**

To achieve the Trust vision of being rated as outstanding from the Care Quality Commission (CQC), Members' Council must ensure that quality and quality improvement is at the heart of all our activities. The Members' Council will support the Trust in its approach to quality through the Trust's quality priorities and will work with the Trust to identify areas for improvement through feedback and collective challenge.

**Specifically**

- 2.1. To enhance the work of the Members' Council Quality Group and ensure transparency of all Trust activities resulting in identification of areas for improvement.

- 2.2. To initiate training for governors so that they understand the available means of input to the Trust's Quality oversight framework.
- 2.3. To develop governor networks with the wider Integrated Care System (ICS) partners and ensure that all Trust activities have a positive impact on the wider system and enhance the holistic offering in line with the "Social Responsibilities and Sustainability Plan".
- 2.4. Through the monthly governor question and answer sessions, to understand and challenge the Board Committee activities and progress with specific focus on quality and service.
- 2.5. To increase governor participation in observing the Trust at work by attending Quality Monitoring Visits (QMV) and Patient-Led Assessment of the Care Environment (PLACE) visits and helping to implement a mechanism whereby governors can see the progress of the agreed actions on those visits through to completion.

### **3. Effectiveness**

The Members' Council will comply with all its statutory and constitutional duties. It will fulfil those requirements by ensuring that governors are well trained, informed, committed and active within the Trust.

#### **Specifically:**

- 3.1. The Member's Council will hold the Non-Executive Directors to account for the performance of the Board.
- 3.2. Governors to trial attendance at committee meetings to observe and gain insight into the role and contribution of non-executive directors (NEDs) to the committees. This will give governors opportunity to observe the contributions made by our non-executive directors.
- 3.3. To continue to develop and deliver a high-quality governor induction plan for all new governors and offer personalised training to all governors in order that each governor can contribute to the best of their ability.
- 3.4. Staff governors to develop a wider network in all Trust locations in order that they may fully represent the views of their staff constituency colleagues across the Trust.