July - September 2023 **Forensic focus** A newsletter for families and carers

South West Yorkshire Partnership NHS Foundation Trust

In this newsletter

Hello to all our family members and carers. We hope you are all well and enjoying the summer weather and coping with the rain! We did have some brief sunny days too and we hope there are more to come.

We need your feedback!

Look out for our friends and family cards and complete one next time you visit the service or use these QR codes which will take you directly to our online link for friends and family feedback. Your feedback is really important and helps us to improve.

Newhaven Bretton Centre

entre Newton Lodge







We continue with our project to develop email communication. This is part of work across our Trust to improve feedback from families and carers. We will be inviting you to sign up for our email newsletter in the near future, look out for posters or information on our Trust website about how to sign up - southwestyorkshire.nhs.uk

Carer event evening

We had our first carer event evening on Friday 30 June. The successful event was attended by a few family members and we want to encourage more families and carers to come along.

Carers event evenings give you the chance to meet with professionals, learn about our service, and be more involved in helping us improve. Beverages and cakes are provided, as well as a wellbeing pack, and lots of helpful information for families and carers.

If you have questions about your loved one we would encourage you to speak to their clinical team.

Please save the date for the next event on Saturday 30 September 2023 2-4pm. Confirmation and further information will be sent nearer the time.

Eid-al-Fitr celebrations

We recognise and embrace diversity, and continue to celebrate significant festivals from different cultures and faiths. We have recently celebrated Eid-al-Fitr across the service which was really well received by all of our service users. There was also a special menu developed by our catering department to support the event.

Image: some of the food in our services to celebrate Eid-al-Fitr



Improvements to visitor areas

We hope you have seen the improvements to our visitor areas. We have new furniture, toys, and extra resources. We hope you find our visitor areas more comfortable, pleasant and welcoming. Please let us know if you have any ideas for further improvements to our visitor areas.



Images: our improved visitor areas

Yorkshire and Humber Network

Our service users continue to attend Yorkshire and Humber involvement activities. The most recent activity was Welly Fest where the service won a £75 first prize for a choir song they developed.

Video to support people admitted to a forensic ward

A new video has been developed to help service users, families, carers and loved ones, understand the patient journey of admission to one of our forensic wards. The video also recently won a Trust Excellence award for involvement. You can find out more and watch the video on YouTube youtu.be/8wVHYdVcguM



Quality Network Review - thank you

Thank you if you completed our Quality Network Review in April or May 2023. We will be using the information from the review to improve our services.

One voice and new voice

Our service user involvement group in medium secure services - called 'one voice' - has been recognised as excellent by our provider collaborative.

We have also recently developed a new service user involvement group in low secure services - called 'new voices'. We are looking forward to this being a vibrant and active group which will give our service users more voice and opportunity to get involved with our services.

Over to you...

We hope this newsletter gives you a brief flavour of what is happening across our forensic services.

We also hope to share with you a programme of events leading up to the end of 2023.

If there is anything you would like to see in this newsletter, please contact Mary McSharry, our lead matron, by email: Mary.Mcsharry@swyt.nhs.uk.

With **all of us** in mind.