

Patient Safety Partner Role Profile

POST TITLE: Patient Safety Partner (PSP) (volunteer)

LOCATION: Fieldhead Hospital, Ouchthorpe Lane, Wakefield, WF1 3SP

RESPONSIBLE TO: Associate Director of Nursing, Quality and Professions

South West Yorkshire Partnership Trust – What do we do?

We exist to help people reach their potential and live well in their communities. We do this through our mental health, community, learning disability and wellbeing services across Barnsley, Calderdale, Kirklees and Wakefield. We also provide specialist secure mental health (forensic) services for the whole of Yorkshire and Humber.

How we work is as important to us as what we do. Our values and how we behave really matter to us. Our values unite our staff whatever they do and wherever they are based and guide our efforts every day, with all of us in mind.

Our Trust Values

The Trust is committed to ensuring the highest standards of care and treatment and expects that **all** staff treat people e.g, service users, their carers, relatives, friends, colleagues, visitors etc, with dignity and respect at all time. The post holder must all time act in accordance with the Trust's Values:

- Honest, open, transparent
- Respectful
- Person first and in the centre
- Improve and be outstanding
- Relevant today, ready for tomorrow
- Families and carers matter

What is a Patient Safety Partner?

The Patient Safety Partner (PSP) role is a new and innovative role in the NHS. PSPs will play a key role in improving patient safety by becoming an important part of the patient safety and quality governance agenda. The term is for 12 months in the first instance with the opportunity to extend. The total time commitment initially for each PSP is expected to be 1 full day per month.

These voluntary roles require attendance at one meeting every month and other activity between meetings, including preparation for meetings. Relevant meetings will mostly be held remotely via Teams and IT equipment and support will be provided by the Trust. The roles will be reimbursement for travel expenses.

Due to the Trust's commitment to safety and continuous improvement, it is likely that the role will evolve over a period of time. These duties will be subject to review, and any amendments will be made in consultation and agreement with the PSP.

Main purpose of role

- A patient safety partner (PSP) is actively involved in supporting the organisation to provide safer healthcare.
- This includes supporting the Trust with safety governance by sitting on relevant committees, provide appropriate challenge to ensure the Trust are learning and developing in line with national and Trust strategy and policy.
- The PSP will ensure that the need of families, carers and service user are prioritised in committee or group they are members of.
- Further detail on specific roles is provided in individual task descriptions. These include the time commitment for specific roles and frequency of meetings where appropriate.
- The PSP will need to comply with relevant policies and maintain strict confidentiality in respect to discussions and information when required.
- Bring the voice and needs of patients, families, carers, and the public, into committees in a way that provides appropriate challenge and the drive to improve safety in healthcare.
- To apply previous experience and share the perspective of others to all levels of the organisation including strategic issues, as an advocate for patient safety
- Be prepared to put forward ideas of how Patient Safety Partners can support the improvement of patient safety and work with staff to put these in place.
- Be a member of committees and groups whose responsibilities include the review and analysis of patient safety data.
- Work with the patient safety team to review our patient safety incident response framework plan and policy, including engagement and involvement of families, carers and service user voice.
- Contribute to patient safety projects.
- Contribute to patient safety training.

Skills and Experience – What are we looking for?

- An interest in patient safety
- An ability to communicate verbally and an ability to advocate for patient safety
- An ability to read a range of information from a variety of sources
- An ability to ask questions, and to work collaboratively with staff and other PSPs, to help develop a safer organisation
- Ability to represent all patients, as part of the wider community
- Commitment to maintaining high standards, with a commitment to being open and honest.
- A recognition there is a requirement to work flexibly.
- To provide appropriate challenge to ensure the Trust are learning and developing in line with national and Trust strategy and policy.
- Personal or lived experience relating to local NHS healthcare services.