



## Hi, my name is Jacqueline.




Before I started the three-week training programme for the facilities operative scheme, I was involved in a similar course at Barnsley College. I had already completed half of my training but was struggling to get there for 6am. The training provider contacted me about the facilities operative scheme with the Trust and reassured me I wouldn't have to repeat anything as I could carry on the training at the point I left.

Everyone involved in the programme was really welcoming. I attended an onsite tour at both the Kendray and Fieldhead hospital sites as part of the training. It was useful to see where I could possibly be working. I was surprised when I visited Kendray as I was shocked how big the site was and at how long it takes to go around all the sites.

I was on the first cohort group to undertake the programme. I felt relaxed in the interview as I knew the people on the interview panel. After the interview I was offered a facilities operative role on the scheme.

Since starting my new role, I have been able to complete level two maths and english through the Trust. The Trust has provided me with study leave from work every Wednesday to be able to attend my lessons provided by Barnsley Council. I am currently considering the type of occupation I want to move to next within the Trust. I really enjoy working within the kitchen and there may be a job coming up shortly that I can apply for.



I want to help other people get jobs - I have already started to recommend the scheme to family and friends as everyone involved is really welcoming and it has helped to improve my confidence. In my new role I go home happy.

