



Hi, my name is Sheila.



I had previously worked in cleaning, and this was an area I was interested in working in again. However, I was struggling with applying online for jobs. I then saw the advert for the facilities operative role.


I was signed up for the three-week training programme – I really enjoyed the computer training provided which has helped me to improve my skills. I also found the awareness on mental health very informative.

I found the initial support offered by Trust staff important as I wasn't great with computers and needed to know how to work a laptop. I also received support to complete the facilities operative application form. I had some issues with my documentation not being up to date, so I was grateful for the advice and support provided by the training team which helped me sort my documentation.

As part of the training I attended a meet and greet with the recruiting manager. I also attended an onsite tour at Kendray, which put me at ease. It was not what I expected, I initially found it daunting on the ward but in the end realised there was nothing to worry about.

After completing the three-week training, I was grateful to have a guaranteed interview. Initially I was a little bit nervous but received plenty of support before the questions-based interview, which made me feel relaxed during the interview. I was pleased to be offered a position on the facilities operative scheme.

I have only recently started my new job and I have already completed my food hygiene level 2 and mandatory training. It's great that I am back in work and learning new skills as well. I was nervous in the beginning but now I feel comfortable and fully reassured in my role.



I have already recommended the scheme to other people looking for a new role. The staff are lovely, and I love the green and open grounds of my working environment. I feel happy about the role and working for the Trust, it's a great place to be.

