

Focus on Disability

- ✓ Access to BSL interpreter
- ✓ Access to easy and easier read information
- ✓ Access to a loop
- ✓ Greenlight toolkit supports people with learning disabilities to access mainstream mental health services when appropriate

Focus on Carers

- ✓ Carers identified at first contact
- ✓ Carers Network in place
- ✓ Carers Passport for people who use services and staff
- ✓ Staff can also identify as a carer
- ✓ Starting to implement triangle of care

Focus on Gender

- ✓ We have a Trust wide discrimination policy ensuring men and women are treated equally

EDS2: Accessible information standard

The Equality Delivery System (EDS) is a tool designed to measure equality performance for NHS organisations. This year we used the EDS tool to test how well we meet the requirements of the Accessible Information Standard.

Access to our care

- ✓ Recording fields are available in SYSTMONE to add communication needs of their patients and service users
- ✓ Quality recording of data with guidance documents and training tools developed

Health needs are met

- ✓ All appointments are notified hardcopy in first instance
- ✓ Range of leaflets/information packs available to service users
- ✓ Sensitivity around communication when working with suspected/known domestic abuse survivors
- ✓ Active promotion of accessible information during Eid and Ramadan



Free from harm

- ✓ Trust Accessible information policy
- ✓ Reporting around AIS to various committees
- ✓ Online presence with resources for staff
- ✓ Website information for service users

Positive experiences

- ✓ Service users encouraged to provide feedback of their experience of receiving information in an appropriate format



Focus on Ethnicity

- ✓ Access to interpreter, translation and transcribing services
- ✓ Bespoke campaigns targeted at improving representation from ethnic minorities on the learning disabilities register ("Don't Miss Out" campaign co-delivered with Mencap)

Focus on Gender reassignment

- ✓ Gender neutral facilities
- ✓ LGBT+ Staff Network considering the impact of processes and procedures
- ✓ Visibility of choice around pronouns.
- ✓ Transgender Policy for service users and workforce

Focus on Sexual orientation

- ✓ The Trust has visible symbols of support across the Trust including lanyard, pride flags and a rainbow hut and a sexual health passport.

Focus on religion and belief

- ✓ Multi-faith and peace rooms available across the Trust
- ✓ Trust Pastoral Care Team
- ✓ Signposting to bespoke community support
- ✓ Befriender service for all inpatient services