

Healthcare support workers and nursing associate roles in mental health care



South West
Yorkshire Partnership
NHS Foundation Trust

What we do

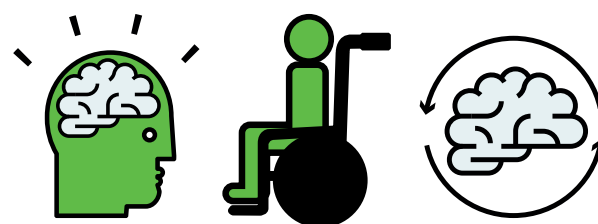
Healthcare support workers (HCSW) work alongside registered mental health nurses and other health professionals in a range of settings. They are a vital part of our NHS and spend time with service users, listening and building trust, offering emotional and practical support, implementing care plans, supporting service users to manage their conditions and improve their quality of life. Some duties include helping service users with basic care needs, taking basic observations and keeping departments tidy and equipment clean and available. HCSWs may also help service users to move around and talk to them about their health, experiences and recovery.

Registered nursing associates (NA) play a crucial role in supporting registered nurses while also bridging the gap between HCSWs and registered nurses. They provide care to service users with mental health conditions that is high quality and person centred and may include physical and mental health checks, monitoring and support of service user wellbeing, administration of medications, behavioural interventions and health promotion, support and advocacy.

Where we work



Support workers work with people of all ages in hospitals, clinics, and community settings.



We work with people with mental health problems who may also present with physical health problems and learning disabilities.

What we earn

Full time
**£23,000-
£29,000**

Full time nursing associate roles start at £23,000 (band 3) and progress to - £29,000 (at band 4) after 3 years at this level.

Support workers are great at:



Empathy and compassion



Listening and communicating with people



Problem solving and being adaptable



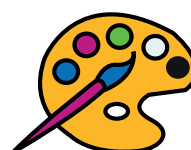
Motivating and encouraging people



Providing therapeutic interventions and supporting people in crisis



Promoting inclusion and being respectful and sensitive in their approach



Being creative

How to get started:

Minimum entry requirements to become a healthcare support worker:

- GCSEs grade 9 to 4 (A to C) in maths and English, or functional skills level 2 in maths and English. Some employers will also ask for a level 3 qualification.

Minimum entry requirements to become a trainee nursing associate:

- To begin your training as a nursing associate, you'll need GCSEs grade 9 to 4 (A to C) in maths and English, or functional skills level 2 in maths and English. You will also need to demonstrate your ability to study to level 5 foundation degree level and commit to completing the nursing associate apprenticeship programme.

Where to find out more:



Find out about careers with us

Visit our recruitment website or scan the QR code:

www.careers.southwestyorkshire.nhs.uk



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With **all of us** in mind.