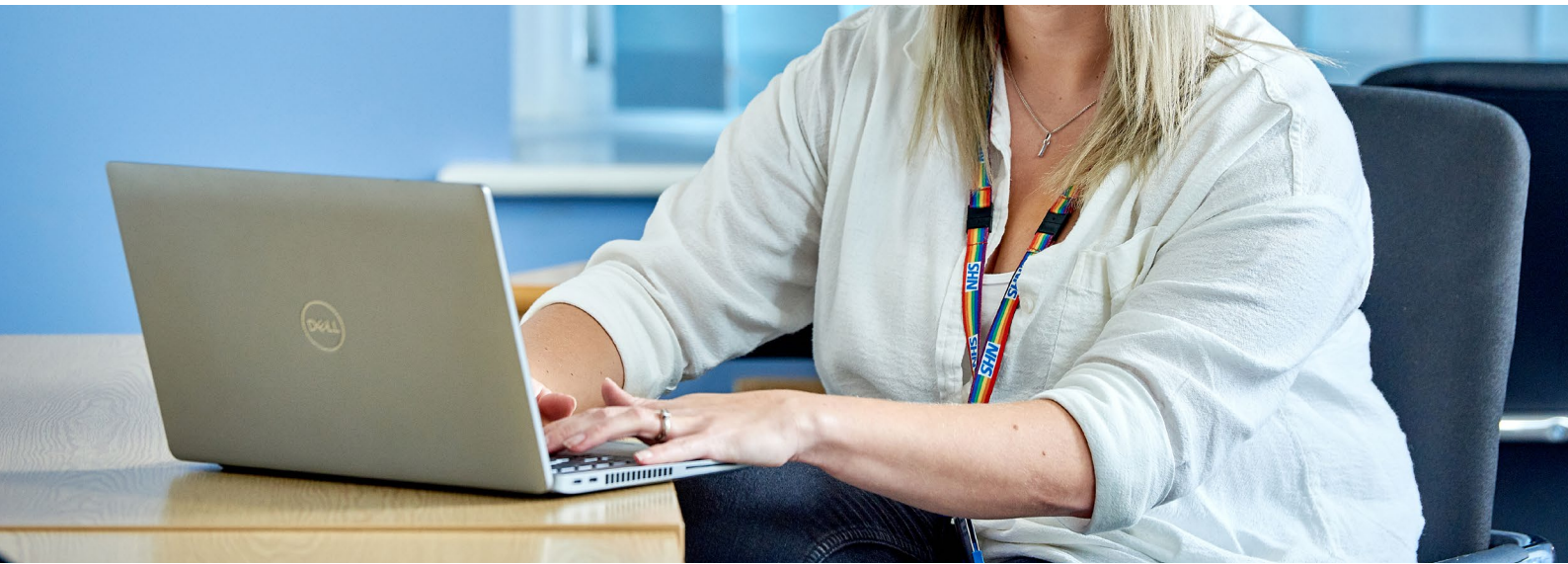
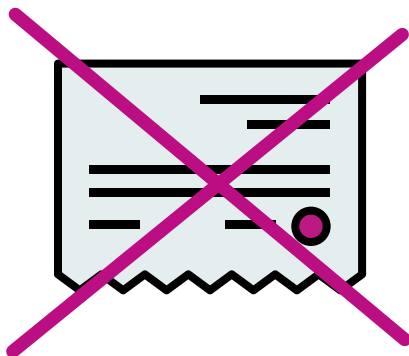




"Patient experience has been enhanced. Practitioner time has been saved by not having to write out prescriptions, and formularies on the system are easily accessible."



## Electronic prescribing in integrated neighbourhood teams – saving time, improving safety and maximising efficiency

Electronic prescribing is a paperless system that streamlines the prescribing and dispensing process, benefiting both patient and healthcare professionals.

Integrated neighbourhood teams started using electronic prescribing in December 2024. Prescribers can electronically raise prescriptions that can be automatically sent to the patient's community pharmacy of choice for them to collect.

### Key benefits

- Ability to sign individual or multiple prescriptions electronically.
- Prescriptions can be sent to the patient's nominated pharmacy.
- No need to post or for the patient to collect prescriptions, saving time.
- Less chance of prescriptions going to the wrong dispenser or getting lost.
- Accurate, safe prescribing and dispensing.
- Increased efficiency and reduced paper processing.



**"I will feel more confident knowing I am prescribing safely with the added checks in place."**

**"It is very helpful, useful and aids my practice."**

## Services using electronic prescribing

- Breathe respiratory service
- Neighbourhood nursing
- Neighbourhood rehabilitation
- Palliative care
- Parkinson's
- Podiatry
- Tissue viability
- Urgent community response
- Community matron service
- Heart failure service

## Staff survey feedback

A staff survey was carried out before services started using electronic prescribing and again after. The surveys were produced to see if electronic prescribing had improved practice and to understand where more work is needed to continue to improve the system.

**84%**

stated the built-in system warning and interaction alerts will help with real time decision making at the point of prescribing.

**81%**

stated e-prescribing will improve the prescription process.

**87%**

think the drug information available in SystmOne will assist with prescribing.

**89%**

of staff stated that they feel confident using e-prescribing.

**63%**

have seen an improvement in timeliness of patients receiving medication.

**74%**

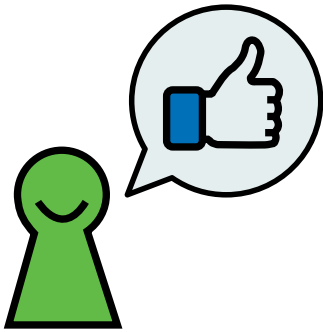
say that e-prescribing has improved the prescription process.

**79%**

feel the prescribing/documenting process is clearer when using e-prescribing.

**71%**

stated they believe it will improve accessibility to prescribing information.



## How much time do you believe is saved using e-prescribing?

- "A good three to four hours in prescribing and then patient obtaining medication."
- "It is a lot easier and less time consuming than writing out a prescription."
- "Lots of time. It is much easier to do e-prescribing, and I find it has encouraged me to use my skills."
- "It saves the patient having to take a prescription to the pharmacy and wait or come back another day. More benefits for patient and family."

## Do you feel e-prescribing has aided your practice?

- "Yes, it is much easier to get access to needed medications and is more timely."
- "Much easier being able to send straight to chemist - feels safer than leaving a paper prescription."
- "It can make the process safer and more efficient."

The Trust is continuing to roll out electronic prescribing to other services.

If you require a copy of this information in any other format or language please contact your line manager or healthcare worker at the Trust.

With **all of us** in mind.